

Acrobat

outsourcing

Your Hospitality Staffing Professionals
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Tahy Thompson
Email: tahy-thompson@yahoo.com
Phone number: 310-927-1624

Working Experience:

Company Name: Self Employed
Dates of Employment: May 2010 - Present
Job Responsibility:

- Driving
- Food delivery
- dog walking
- cleaning services

Company Name: Tender Greens
Dates of Employment: Oct. 2010 - May 2010
Job Responsibility:

- Cashier
- Bosser / catering orders
- product preparation
- Dishwasher

Company Name: Dairy Queen
Dates of Employment: Oct. 2014 - Mar 2015
Job Responsibility:

- Cashier
- Drive thru
- product preparation
- Custodian

Skills

- Customer Service
- Hospitality
- Food prep
- Cashier

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Your Responsibility: Staffing Professionals
685 Third St, Suite 422 • San Francisco, CA 94107

First and Last Name: John Thompson
Email: john@acropal.com
Phone Number: 415-012-1234

Work Experience:

Company Name: Self Employment
Dates of Employment: May 2000 - Present
Job Responsibility:

- Design
- Test design
- Dev. software
- Learning software

Company Name: Teacher
Dates of Employment: Oct 1998 - May 2000
Job Responsibility:

- Classroom
- Lesson planning
- Student evaluation
- Discipline

Company Name: Bank Clerk
Dates of Employment: Oct 1995 - May 1998
Job Responsibility:

- Cashier
- Bank teller
- General customer service
- Credit card

Skills:

- Customer service
- Test design
- Dev. software
- Classroom

Dishwasher Test

C 1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

D 3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

B 4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

E 5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C 7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C 8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

A 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

A 10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

- 10) Not all the proper method for cleaning and sanitizing dishes or equipment:
- Soak with a strong cleaning solution and wash with a sanitized cloth
 - Soak with a sanitizing solution, then rinse with clean water and dry
 - Wash and rinse, then wipe or scrub with a chemical-sanitizing solution
 - Rinse off loose soil with a clean cloth, then wipe with a sanitizing solution

- 9) Sanitizing
- Washing
 - Rinsing
 - Drying

8) It is not safe to use a three-compartment sink for cleaning and sanitizing. Is it correct this is used for?

- 7) When it is needed to use a three-compartment sink for cleaning and sanitizing, it is correct this is used for?
- Washing
 - Rinsing
 - Soak with a strong cleaning solution and wash with a sanitized cloth
 - Soak with a sanitizing solution, then rinse with clean water and dry

6) What is the correct way to use a three-compartment sink for cleaning and sanitizing?

- Wash with a strong cleaning solution and wash with a sanitized cloth
- Soak with a sanitizing solution, then rinse with clean water and dry
- Wash and rinse, then wipe or scrub with a chemical-sanitizing solution
- Rinse off loose soil with a clean cloth, then wipe with a sanitizing solution

5) All items washed together, regardless of the reason should be removed from the sink immediately. Is it correct this is used for?

- 4) Which of the following could you do to help for getting around items?
- Use a brush to clean the sink
 - Use a brush to clean the sink
 - Use a brush to clean the sink
 - Use a brush to clean the sink

3) If you are to wear a heavy load, you should lift and not push the weight.

- 2) When it is time to wash your hands:
- Wash your hands with soap and water
 - After handling raw food items (garbage, money, cleaning chemicals)
 - After using the restroom
 - All of the above

1) Which of the following could you do to help for getting around items?

- Use a brush to clean the sink
- Use a brush to clean the sink
- Use a brush to clean the sink
- Use a brush to clean the sink

- B 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00

- A ~~B~~ 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00

- X ~~B~~ 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00

- A 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25

- B 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service

- 6) What is the current sales tax rate in your city 4.5 %?

- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06

- B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50

- D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00

- A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50



Cashier Test

Score / 15

A

- 11) Counterfeit pens should be used on which three denominations?
- a) \$20, \$50, \$100
 - b) \$10, \$20, \$50
 - c) \$5, \$50, \$100
 - d) \$10, \$20, \$50

B

- 12) How many times should you count change when giving it to the customer?
- a) one
 - b) two
 - c) three
 - d) no need to count

Question & Answer:

- 13) What is the minimum age for legal alcohol purchases? 21
- 14) What are the acceptable forms of ID for alcohol purchases? Drivers license
- 15) How many \$20 bills are in a bank band? \$200