

Kim Covey

A focused server dedicated to providing exceptional guest service during events. Dedicated to creating and delivering unique customer experience while upholding service standards and organizational mission.

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WORK EXPERIENCE

Lucca Foods, Outsidelands 2018— *Catering Assistant*

AUG 10, 2018 – AUG 12, 2018

- Opening and Closing shifts working front and back end as needed
- POS set-up with Square and Apple Pay, Managed technical issues
- Deli preparation before opening and assembly upon order
- Food-running and serving to customers
- Kept work station clean and free of debris
- Frequent inventory supply check and restocking as needed
- 200,000+ attendee live music and arts festival

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EDUCATION

San Francisco State University — *B.S Visual Communications*

August 2007 – May 2014

Studied visual communications with an emphasis in print and digital media.

CORE SKILLS

- Customer Service
- Catering Experience
- Food Handling & Prep
- Inventory Management
- Event Set-up & Breakdown

REFERENCES

Sam Kaleh
Owner at Lucca Foods
650 • 302 • 4280

VOLUNTEER

Cascade SF — *Attendee Registration & Event Setup*

DEC 2016

Assist with attendee registration for a talk with presentation on “Understanding Your Customers with User Maps”

Venue: App Dynamics

Speakers: Laura Kline, Author & UX Designer

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NOV 2016

Attendee registration for a 4-day App Design series.

Venue: App Dynamics

Speakers: Laura Kline, Author & UX Designer

At The Crossroads — *Food Bank Prep*

APRIL 2015

Preparing care packages for homeless youth outreach.

Location: At the Crossroads, 33 Valencia Street, San Francisco

Ronald McDonald House of SF — *Family Meal Prep*

APRIL 2015

Work with Netpulse Team to prepare a dinner for families in crisis.

Location: USF Benioff Children's Hospital, Mission Bay House