

Snehil Rai

Video Resume: <https://www.youtube.com/watch?v=QmRORh2xNkU>

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PROFESSIONAL BACKGROUND

J W Marriott, Dubai — Food & Beverage service (Bar & Banquets)

JUNE 2014 - AUGUST 2015

- To ensure Conference and Banqueting suites are set up in accordance with hotel function requirements, ensuring the brand standards are maintained throughout.
- To have knowledge of setting up, safe operation, storage and safe handling and care of Hotel Conference and Banqueting audio visual equipment.
- To ensure Conference and Banqueting rooms are serviced as directed. This to include conference café.
- To ensure all storage areas for Conference and Banqueting equipment are kept in a safe and tidy condition.
- The service of food and beverage as directed by superiors.
- To attend work consistently well groomed, in uniform, as laid down to the standard required.
- To be aware of and strictly adhere to fire procedures, precautions and bomb threat procedures as laid down by the hotel.
- Giving the best service to the guest at Bar.
- Team work.
- Ability to work under pressure.
- Interacting with the guests and maintaining good relations with the guests.
- Keeping a good knowledge of all types of liquor and food.

Fairmont St. Andrews, Scotland — Housekeeping Attendant and F&B Service

MARCH 2015 - August 2015

- Housekeeping attendant and F&B service, bar Fairmont hotels and resort UK (Scotland)Clean rooms, lounges, lobbies, bathrooms and hallway
- Vacuum and wash carpets and rugs
- Empty waste paper baskets and ashtrays

SUMMARY

- A competent professional with 1 year of relevant experience in F&B, Housekeeping, banquet, restaurant, bar
- Department food and beverage service
- Ability to build effective working relationships with both staff & colleagues in the team
- Comprehensive knowledge of hotel policies and procedures
- Quick learner & well adaptable to changes and pressures at work place
- Ability to planning, organizing, prioritizing and handling multi-tasks levels
- Proficiency with Microsoft Office (Excel, Word, Outlook & Power Point)

LANGUAGES

Hindi, English

- Transport trash to waste disposal equipment
- Dust and polish wooden surfaces and furniture
- Replace light bulbs and repair fixtures
- Replenish bathroom and mini bar supplies
- Deliver excellent customer service, at all times
- Maintain high standards of cleanliness and presentation in all back-of-house areas and customer areas
- Service all bedrooms and corridors, in line with company policy
- Create and work to daily job lists from the room status list, arrivals and departures list
- Ability to work under pressure
- Interacting with the guest
- Ability to handle a situation and quick thinking
- Having a meeting with group members before the service to ensure that all areas are working effectively efficiently and should be well coordinated
- Good knowledge of beverages and food
- Positive thinking
- Well groomed and positive attitude while interacting with guest
- Giving new ideas which will be good be more creative and profitable for the restaurant

EDUCATION

Oxford Brookes University, United Kingdom — *BSC Honors*

AUGUST 2014 - SEPTEMBER 2017

BSC in Hospitality and Tourism from IIMT Institute for International Management Technology (Oxford Brookes University, LONDON), August 2014 to September 2017