

# **Vi Quoc Chau**

San Francisco CA

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## **SKILLS SUMMARY**

### **Microsoft Technology Associate/Intern**

- Tested programs or databases, correct errors, and make necessary modifications.
- Planned, coordinate and implement security measures to safeguard information in computer files against accidental or unauthorized damage, modification or disclosure.
- Modified existing databases and database management systems or direct programmers and analysts to make changes.
- Specify users and user access levels for each segment of database.

### **Janitorial**

- Serviced, cleaned, or supplied restrooms.
- Cleaned building floors by sweeping, mopping, scrubbing, or vacuuming.
- Gathered and emptied trash.
- Followed procedures for the use of chemical cleaners and power equipment to prevent damage to floors and fixtures.
- Mixed water and detergents or acids in containers to prepare cleaning solutions, according to specifications.

### **Cook / Line Cook**

- Cleaned, cut, and cooked meat, fish, or poultry.
- Cooked foodstuffs according to menus, special dietary or nutritional restrictions, or numbers of portions to be served.
- Apportioned and served food to facility residents, employees, or patrons.
- Directed activities of one or more workers who assist in preparing and serving meals.
- Cooked meals for over 1000 people

### **Laborer**

- Moved freight, stock, or other materials to and from storage or production areas, loading docks, delivery vehicles, ships, or containers, by hand or using trucks, tractors, or other equipment.
- Sorted cargo before loading and unloading.
- Attached identifying tags to containers or mark them with identifying information.
- Read work orders or receive oral instructions to determine work assignments or material or equipment needs.
- Stacked cargo in locations such as transit sheds or in holds of ships as directed, using pallets or cargo boards.

## **WORK HISTORY**

### **Microsoft Technology Associate**

- San Francisco, CA

3 Months

### **Janitorial**

- Oakland, CA

6 Months

### **Cook / Line Cook**

- San Luis Obispo, CA.

3 years

### **Porter**

- Salinas Valley, CA.

2 years

## **EDUCATION**

**AA (Liberal Arts)** – Patton College

**Microsoft Database Administration Fundamentals** – Certiport

**Vocational Computer Literacy** – Robert Burton Adult School

**GED** – Central Coast Adult School

## **ADDITIONAL SKILLS**

**Language:** Bilingual English - Vietnamese