

Marvin Powers

3/23/2017



5930 Arapaho Rd. #2014
C: 214-779-0482
marvin.powers@zoho.com

OBJECTIVES

I am seeking employment that can utilize my 25+ years of work experience and customer service skills. I have outstanding work ethic, history, and solid work references. I am motivated and eager to learn more. I am seeking an employer who is dedicated to their employees and will allow me to grow and help be a part of making their business successful.

EXPERIENCE

VIP Lounge Bartender and Catering Associate | Wolfgang Pucks Catering

10/2009-09/2011 and – 11/2012-present

- Continually provided exceptional service to customers by being friendly, knowledgeable and accommodating.
- Maintained a consistent, punctual, regular attendance record.
- Set up bar for operation, stock bar, and cash handling in a high volume venue.
- Displayed friendly, outgoing, and energetic behavior to create a warm, fun atmosphere for guests.
- Completed regular bar inventories and daily requisition sheets as requested.
- Work the VIP lounge at AT&T Performing Arts Center Dallas serving very important donors and making sure they have an A+ experience for the shows.

Bartender and food server | Chuy's Tex-Mex

04/1998-08/2008

- Maintained updated knowledge of all menu items, specials, liquor brands, beers and non-alcoholic selections.
- Continually provided exceptional service to customers by being friendly, knowledgeable and accommodating.
- Maintained a consistent, punctual, regular attendance record.
- Set up bar for operation, obtained cash bank and stocked the service bar.
- Displayed friendly, outgoing and energetic behavior to create a warm, fun atmosphere for guests.
- Stocked bar with beer, wine, liquor, and related supplies.

Other companies worked for: Highland Springs Retirement Community, Londoner Pub, Mattito's, Blue Mesa Grill, Fish Shack Plano

SKILLS

- Focused on customer satisfaction
- Exceptional customer service
- Experience in large catered events
- Effective multitasker
- Experience in buffet style caterings and setups
- Long time experience in high volume establishments
- **Updated TABC Certificate and Texas Food Handler's card**
- Efficient with Word software and several Adobe Graphics software including Photoshop, InDesign, and Illustrator.

EDUCATION

Richland and Brookhaven Colleges

2014-2015

Visual Communications/Web Design AAS

Portland Community College

2012-2013 (transferred to Richland/Brookhaven in 2014)

Associates in Web Design and Development

- Received a Certificate as Web Assistant I
- Completed more than half the required courses for degree

***References upon request.**