

Michael Brand

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[Type your e-mail]

600 Embarcadero-San Francisco, CA 94107

Objective

To find employment with a company that will help me build and strengthen my abilities, and where a strong work ethic and 2 years as a professional server can be fully utilized.

Education

Los Plumas High School

1987 | High School Diploma

Butte, CA

Experience

Catering Server **06/10/2017 – Present**

San Francisco, CA

Delancey Street Restaurant

- Provided daily menu presentations and shared distinguished knowledge of wine and menu items.
- Up-sold wines, beers, and cocktails with professional appearance and mannerism.
- Ability to describe all menu items and methods of preparation with suggestive selling techniques.
- Worked within a team environment to coordinate guests' entire dining experience.

Private Dining Server **11/8/2016 – Present**

San Francisco, CA

Delancey Street Restaurant

- Ensured an enjoyable experience for customers during both lunches and dinners.
- Accommodated guest requests with exceptional issue solving skills.
- Filled the roles of server, food runner, and busser efficiently.
- Anticipated and fulfilled guests' needs and requests.
- Proficient with P.O.S system to maximize customer satisfaction.

Skills

- I am a motivated, friendly and enthusiastic individual that can provide excellent customer service. I have very strong interpersonal skills, a good knowledge of food placement, and an expert ability to address customers courteously. I am very responsible, communicate effectively and would love to work for an organization seeking a professional to provide excellent service to customers.

References

Jerry Raymond

CFO, Delancey Street Foundation

(415) 512-5173