

JOHN MCFARLAND

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A dynamic energetic and motivated individual looking to obtain employment in the restaurant industry for a company that will allow me to utilize my enthusiastic quality and ability to provide excellent customer service.

EXPERIENCE

03/2017-PRESENT

BARTENDER, DELANCEY STREET RESTAURANT SF, CA

Ensured Prompt and courteous attention to customer needs while providing excellent overall customer support

Up-sold wines, liquors, and meals with professional appearance and mannerism.

Utilized organizational skills to manage business resources, including time and money.

Extensive Knowledge of front and back of the house operations.

Acquired loyal customers and received outstanding reviews

10/2016 – PRESENT

PRIVATE DINING SERVER, DELANCEY STREET RESTAURANT SF, CA

Provided recommendations about food and wine introduced nightly specials.

Remarkable ability to describe all menu items and methods of preparations and to use suggestive selling techniques to encourage guest to choose House Specialties

Ensured Enjoyable and elegant experience for customers both during lunches and dinners

Collaborated with kitchen through P.O.S and verbally to maximize the customer satisfaction.

10/2016-03/2018

LINE COOK, DELANCEY STREET RESTAURANT SF, CA

PROFICIENT KNIFE SKILLS AND DISTINGUISHED KNOWLEDGE OF MENU ITEMS, INGREDIENTS, AND COOK TIMES

CONTINUOUSLY MAINTAINED PROPER PLATE PRESENTATION AND GARNISHED DISHES TO APPEAL TO CUSTOMERS

EXCELLENT COMMUNICATOR AND ABLE TO WORK WITHIN A TEAM ENVIRONMENT

EDUCATION

05/2016

GED

ABOUT ME

I AM AN OUTGOING AND COURTEOUS PERSON WHO IS VERY OPEN MINDED AND WELL MANNERED. I'M VERY PASSIONATE ABOUT CUSTOMER SERVICE AND HOSPITALITY, AND I BELIEVE THOSE ARE THE KEYS TO SUCCESS IN THE RESTAURANT INDUSTRY. I AM RESPONSIBLE, WORK EXTREMELY WELL WITH OTHERS, AND I WOULD LOVE TO WORK FOR A RESTAURANT THAT WILL ALLOW ME TO LEARN AND GROW WITH THE COMPANY.

