

Michael Chavez

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Objective

Driven service minded restaurant professional with more than two years' experience in all aspects of a restaurant. Seeking employment within the industry for a company that will allow me to learn and grow.

Summary of Skills

- Able to memorize a menu and describe in detail ingredients of every dish
- Familiarity with Point of Sale (POS) and common restaurant machinery
- Proven ability to "upsell" Alcohol, dessert, and appetizers to customers
- Possesses California food handler's card and received in-depth training for handling food

Professional Experience

Server

2018 to 2018

Delancey Street Restaurant

San Francisco, CA

- Provide wine presentations and recommendations to a discerning clientele
- Maintain detailed knowledge of menu items and ingredients to drive sales
- Collaborate with the kitchen through POS system and verbally to maximize the customer experience
- Up-sold wines and specials, as well as making suggestions to enhance the customer experience.
- Maintain clean and sanitary work areas and tables
- Consistently exceeded sales by implementing upselling of alcohol, desserts and appetizers.