

Denise A. Leary, MA

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PROFILE

- Team player with extensive customer service, recovery and intervention experience
- Excellent communication and interpersonal skills with both clients and interdisciplinary team members; experienced in dealing sensitively and effectively with a wide variety of individuals
- Proven ability to analyze situations, prioritize tasks, develop solutions and make recommendations
- Highly organized, strong computer skills, meticulous attention to detail, able to multi-task, and meet deadlines efficiently in a fast-paced work environment

EXPERIENCE

Positive Resource Center - Baker Places, San Francisco, CA

2017-2018

Mental Health Rehabilitation Specialist

- Provided direct client care for individuals with acute psychiatric and substance abuse issues
- Developed client-centered, realistic, and meaningful treatment plans; monitored daily medications, facilitated groups with multiply diagnosed clients, completed discharge planning and referrals
- Identified and addressed challenges clients faced in managing their health care
- Collaborated with team members and administration; partnered with community providers and provided linkage to social services and resources

Asante Rogue Regional Medical Center, Medford, OR

2015-2016

Lead Chaplain

- Provided spiritual care throughout the hospital with concentration in the Emergency Department, Intensive Care, Coronary Care, Oncology, Behavioral Health, and Neonatal Intensive Care
- Recruited, trained, and supervised volunteer and staff chaplains; doubled the number of volunteer staff
- Oversaw the development of the Spiritual Care Department, created and implemented action plans for best practices to improve quality of patient care experience
- Served on the Palliative Care and Critical Incident Response Team, Ethics and Educational Committees

Allina Health, Minneapolis, MN

2003-2013

Hospice & Palliative Chaplain

- Provided comprehensive spiritual care for patients and families dealing with acute and chronic conditions, supported critical and end of life decisions, ensured dignity and quality of life
- counseled patients and families through advanced care planning/POLST, funeral planning and arrangements, officiated at memorial services and internments, led grief and bereavement groups
- Led weekly interdisciplinary team meetings, monthly department meetings, quarterly patient care conferences, annual staff retreats, and agency memorial services; conducted critical incident debriefings
- Served on admissions teams and worked closely with care transitions teams

EDUCATION & CERTIFICATIONS

Graduate Theological Union, Berkeley, CA-Master of Arts Theology

Saint Catherine University, Saint Paul, MN-Bachelor of Arts Theology

Zen Hospice Project, San Francisco, CA-Mindful Caregiver Certificate

BLS and CPR Certifications

ADDITIONAL SKILLS

- Proficient in Microsoft Office Suite and Epic
- Medical Terminology, HIPAA, MyChart
- Outstanding Customer Service
- Cultural and LGBTQ Competency