

# FERNANDO ZEPEDA

Dynamic Catering Supervisor with Sodexo, skilled in staff management and event planning. Enhanced client satisfaction through exceptional service and streamlined operations. Proficient in food presentation and sanitation standards, fostering a respectful team environment while driving performance improvements. Committed to delivering quality catering experiences for diverse events.

## SKILLS

- Written and verbal communication
- Scheduling staff
- Hygiene practices
- Sanitation standards
- Food presentation
- Staff management
- Table setting
- Catering supervision
- Quality assurance
- Event planning

## LANGUAGES

Spanish



Native or Bilingual

English



Full Professional

## WORK HISTORY

January 2019 - February 2020

**Catering Supervisor Sodexo**, Simi Valley, CA

- Streamlined catering operations by implementing efficient processes for food preparation, service, and cleanup.
- Managed a team of catering staff members, ensuring proper training and adherence to company standards for quality service.
- Ensured timely setup and breakdown of event spaces while adhering to all safety protocols.
- Enhanced client satisfaction by providing exceptional catering services for various events, including corporate meetings and weddings.
- Conducted regular performance evaluations of catering staff members, identifying areas for improvement and opportunities for growth.
- Established an environment of respect among staff members by modeling professionalism in every aspect of our work together.

January 2017 - December 2018

**Server Acrobat**, Los Angeles, CA

- Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.
- Served food and beverages promptly with focused attention to customer needs.
- Performed opening and closing duties, ensuring the dining area was prepared for seamless service transitions.
- Maintained a clean and orderly dining area for an enjoyable guest experience.
- Bussed and reset tables to keep dining room and work areas clean.
- Collaborated with team members during busy shifts for efficient workflow and excellent guest experiences.

## EDUCATION

April 2015

**Associate of Science Automotive Technology**

**Ventura College**, Ventura, CA