

# Edward Morataya

## **Customer Service**

San Francisco, CA

edwarddavidmorataya2018@yahoo.com

415-712-3016

US citizen with a clear background check and clean DMV record. College educated with 20+ years customer service experience as well as spanish interpreting experience paid and volunteer for family members and church members. Consider myself a fast learner and most importantly get along well with everyone.

Willing to relocate to: San Francisco Bay Area, CA

Authorized to work in the US for any employer

## Work Experience

### **Driver**

Uber - San Francisco, CA

September 2014 to Present

Uber driver helping passengers get to destinations safely and in a timely manner.

### **Driver/Laborer/Interpreter**

Roberto Morataya Independent Foreman - San Francisco, CA

June 1998 to Present

Delivery driver for different construction sites running errands as well help with cleaning sites. Interpret work assignments to spanish speaking laborers and other tasks assigned.

### **PG&E Power Plant Security Officer**

Resolute Security Group - Fairfield, CA

October 2014 to May 2017

Worked under Homeland Security patrolling PG&E power plant during graveyard shift using security company vehicle. Completed 7-8 vehicle patrols during shift making sure no trespassers were on site and reported and wrote any activity to lead or site manager.

### **Events Security Officer**

US SECURITIES ASSOCIATES - Belmont, CA

December 2013 to August 2014

Worked different events in San Francisco in luxury hotels. Secure all areas of hotels and reported activities to management and login information to computer and paper documentation.

### **Strike Security Officer**

JBH Consulting LLC - Cape Coral, FL

August 2013 to November 2013



Worked for national security company based out of Cape Coral Florida specialized in hotel or hospital going on union strikes through out the entire United States. Secure Saint Mary's Hospital in San Francisco making sure union strike members didn't interfere with hospital activities. Worked 12 hours shift 6 days a week as a rover.

### **Security Officer**

Ted Torres San Francisco Police Patrol Specialist Beat Owner - San Francisco, CA  
August 2011 to October 2013

On call security officer to beat owner Ted Torres in San Francisco helping in downtown area to different restaurants and buildings. Inspection of buildings alarms working properly and no trespassers where on site.

### **San Francisco Airport Delivery Driver Courier**

SpeedImpex USA - South San Francisco, CA  
June 2013 to August 2013

Obtain FBI/TSA clearance badge to deliver newspaper and magazines to all terminals 7 days a week. Kept all transactions paper work on returns and reported to supervisor.

### **Park Facility Associate**

MJM MANAGEMENT GROUP - San Francisco, CA  
March 2008 to May 2011

Assisted event coordinator at Union Square Park in San Francisco with incoming and departing events held during the year. Secure park from trespassers during graveyard shift and properly escort them out of premises. Call police when trespassers did not complied. Write down daily activities during shift and passed down to supervisor or day shift park facility associate.

### **Inventory Assistant/Store Security**

Treasure Island Mini Mart - San Francisco, CA  
August 2006 to March 2008

Assisted store owner and manager with inventory stock as well as help out with purchase items from Costco or FoodsCo. During morning and noon hours help as store security from any vandalism or theft from next door Job Corps training school.

### **Inventory Clerk/Diagnostic Repair Tech/Delivery Driver**

AT&T - San Francisco, CA  
March 2002 to December 2005

Repair cable box equipment and modems running different diagnostic test and issue them out to in house service techs and contractors. Kept daily report of equipment issued out and deliver different equipment to all Bay Area warehouses.

### **Office Assistant/Teacher Assistant/Gardener**

Horizons Unlimited - San Francisco, CA  
June 1993 to May 1998

After school High School work as well as summer worked in different positions for non-profit organization (Horizons Unlimited) that helped gain job skills in different areas for temp work. Gain lots of experience in customer service and interpreting.



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Continental Academy - Coral Gables, FL  
June 1999 to January 2000

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