

BRANDON RICHARDSON SCOTT

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SKILLS/ABILITIES

Customer Service	Security	Sales
Stocking		
Cashier	Telemarketing	Food Service
Janitorial		
Retail		

EXPERIENCE

4/1/2012 TO PRESENT CSC Security *Torrance, CA*
SECURITY GUARD

- Patrol industrial or commercial premises to prevent and detect signs of intrusion and ensure security.
- Circulate among visitors, patrons, or employees to preserve order and protect property.

8/1/2012 TO 4/1/2013 Universal Protection Services *Los Angeles, CA*
SECURITY GUARD

- Observe and patrol grounds
- Write reports of daily activities and irregularities.
- Answer telephone calls to take messages, answer questions, and provide information.

6/9/2013 TO 8/1/2013 Wal-Mart *Torrance, CA*
OVERNIGHT STOCKER/CUSTOMER SERVICE

- Responsible for helping get store prepared every night for the next morning's and day's customers.
- Process freight, create new displays, and fill shelves with merchandise. Stock merchandise in stable manner.

4/1/2012 TO 8/1/2012 Panera Bread *Carson, CA*
CUSTOMER SERVICE

- Provide all customer service to clients coming in to establishment
- Followed safe work practices by keeping all areas clean and safe.

10/1/2011 TO 12/17/2011 Old Navy *Torrance, CA*
STOCKER/CUSTOMER SERVICE

- Customer service, operate cash register, stocking of merchandise.
- Duties also consisted of any and all Janitorial duties as needed.

6/1/2009 TO 5/25/2011 Food 4 Less *Torrance, CA*
CLERK/CASHIER/JANITORIAL

- Duties consisted but not limited to operating cash register, balancing register at end of shift

- Ensure that each customer receives outstanding service by providing a friendly environment which includes greeting customers and providing excellent customer service.
- All Janitorial duties.

6/1/2008 TO 6/15/2009

AJ Mobile Detailing

Bellflower, CA

MOBILE CAR DETAILER

- Hand wash vehicles.
- Steam and deodorize interiors.
- Apply wax and polishes to vehicles.

EDUCATION

- COURSE: Human Services, Probation Officer, Counselor, Social Worker, Los Angeles Harbor College, Currently Attending
- High School Diploma, Narbonne High School, Harbor City, CA 06/08
- Dean Honor Roll, 2017 and 2018
- Black Culture Club

Cashier Test

Score 3 / 15

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city _____?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

$$\begin{array}{r} 2.94 \\ 10.00 \\ - 2.94 \\ \hline \end{array}$$

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

$$\begin{array}{r} 10.50 \\ + 7.25 \\ \hline \end{array}$$

$$35.75$$

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

$$\begin{array}{r} 8.00 \\ - 8 \\ \hline \end{array}$$

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

$$21.5$$

Cashier Test

Score / 15

11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- ☒ c) \$5, \$50, \$100
- d) \$10, \$20, \$50

12) How many times should you count change when giving it to the customer?

- ☒ a) one
- b) two
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? california Id

15) How many \$20 bills are in a bank band? _____

00.01 NP-6
PPB -

10-20
20-20

00.00
8

2-1-2