

Tatiana Ramos

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Objective

To work a stable occupation where I'm constantly gaining, learning how to become a better person in the work field.

Key Qualifications

- Extremely driven and active
- Team player.
- Experience in training my peers in the work force.
- Great Customer service.
- Able to adapt to any work environment.
- Great personality

Work Experience

Cashier

Arby's (North Hollywood, CA)

Jan/2018 - July/2018

- Processed sales and payments.
- Maintained accurate records of all transactions.
- Packaged merchandise and assisted customers in loading when needed.
- Addressed customer concerns and issued refunds.
- Assisted with inventory management activities.
- Helped stock shelves.

Server Assistant/Busser

BJ's (Arcadia, Ca)

July/2016 - Sept/2017

- Serve food in a timely manner
- Ensure food orders are correct before serving to guests.
- Consistently provided professional, friendly and engaging service.
- Displayed enthusiasm and knowledge about the restaurant's menu and products.
- Routinely supported other areas of the restaurant as requested, including answering telephones and completing financial transactions for other staff.

Server Support/Busser

Dave & Buster's (Arcadia, Ca)

March/2015 - May/2016

- Trained all incoming bussers and food runners.
- Prepared food presentation for execution to tables.
- Delegated closing side work duties to each busser and food runner.
- Ensured all side work was completed before any busser or food runner could leave.
- Supporting servers and service staff with refills and clearing tables.
- Deliver all food items to each guest table while describing in full detail, the dish that the guest has.

Education

High School Diploma
Crenshaw High School

June 2010

Cashier Test

Score 14 / 15

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- C 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- C 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- 6) What is the current sales tax rate in your city 0.251?
- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50