

# ALEX WILLIAM PLATZBECKER, ACE

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## Objective

To gain employment in the service industry as a bartender.

## Education

Embry-Riddle Aeronautical University

Daytona Beach, FL

**Bachelor of Science in Occupational and Aviation Safety Science**

Minor of Study: Air Traffic Control

## Professional Certifications

- Airport Certified Employee (ACE) - Operations

## Relevant Training

- AAAE Advanced Airport Safety and Operations Specialist School (ASOS), AAAE Wildlife Managers Course, 90 Single Engine Pilot-in-Command hours, OSHA 30-hour General Industry Safety and Health Training, National Incident Management System (NIMS) ICS 100, 200, 300, 400, 700, 800, L-956 Liaison Officer, Hazardous Airport Wildlife and Firearms Training, CPR/AED Certification, National Weather Service Certified Weather Observer

## Work Experience

**Police Recruit, City of Denton**

**June 2018 – Present**

- Completion of state mandated training for law enforcement officer including:
  - Customer service strategies and working with the public and customers
  - De-escalation of situation with verbal tactics
  - Law enforcement specific training including defensive tactics, firearms, professional driving, and emergency medical aid

**Airport Operations Officer (Security), City of Dallas**

**February 2018 – June 2018**

- Conduct daily terminal and airfield inspections to verify compliance with Federal regulations
- Coordinate with TSA and other Federal and Local agencies to address security concerns
- Conduct investigations related to security violations and recommend appropriate action to prevent violations from recurring
- Conduct monthly prohibited items inspections in sterile areas of airport
- Manage access control system and camera system for the airport

**Yardhouse, Bartender**

**January 2018 – February 2018**

- Prepared mixed drinks per company policies and recipes
- Served beer and wine in accordance with standards
- Developed a strong knowledge of beer and liquor through extensive company training
- Processed customer payments and completed count of monies at the end of shift
- Maintained a clean and presentable bar throughout shift

**Airfield Operations Agent, Dallas Fort Worth International Airport**

**August 2017- February 2018**

- Perform daily airfield inspections to ensure compliance with CFR Part 139.
- Respond to all airfield emergencies to include aircraft incidents, chemical spills, and medical emergencies.
- Perform wildlife control activities including harassment and depredation of wildlife.
- Provide training and assistance to contractors working on the airfield to include various escorts throughout the airfield.
- Review and complete inspections of work sites for various construction projects including taxiway reconstruction and airfield lighting improvements.

**Safety Officer, Lee County Port Authority**

**March 2016 – August 2017**

- Develop and implement a Safety Management System in accordance with FAA regulations.
- Respond and investigate all reported safety hazard. Mitigate any hazards requiring action.
- Liaison between the Port Authority and the airlines and tenants
- Assist in development and training for Emergency Response.
- Conduct safety risk assessments, track hazards, and maintain data.
- Develop departmental training for movement area driving and 139 inspection duties.
- Act as representative to the county emergency operations center.
- Assist with the Airport Security Coordinator (ASC) in responding to security incidents and develop

actions to prevent future incidents.	
<b>Bartender, World of Beer</b>	<b>August 2015 – August 2016</b>
<ul style="list-style-type: none"> <li>• Prepared mixed drinks per company policies and recipes</li> <li>• Served beer and wine in accordance with standards</li> <li>• Developed a strong knowledge of beer and liquor through two week company training and testing</li> <li>• Processed customer payments and completed count of monies at the end of shift</li> <li>• Maintained a clean and presentable bar throughout shift</li> </ul>	
<b>Airport Operations Agent, Lee County Port Authority</b>	<b>July 2013 – March 2016</b>
<ul style="list-style-type: none"> <li>• Ensure compliance with 14 CFR Part 139.</li> <li>• Perform daily airfield, terminal, security, and landside inspections.</li> <li>• Emergency response to aircraft incidents and other unusual situations.</li> <li>• Wildlife control to include harassment and depredation of wildlife.</li> <li>• Primary canine handler in support of Wildlife Hazard Management Plan. <ul style="list-style-type: none"> <li>◦ Use a Border Collie to assist in the harassment of wildlife away from the airfield.</li> </ul> </li> <li>• Coordinate airfield construction projects and evaluates the effect on air carrier operations.</li> <li>• Develop and complete training for all airport movement area drivers and all Airport Operations training per 14 CFR Part 139. <ul style="list-style-type: none"> <li>◦ Maintained all training records per 14 CFR Part 139.</li> </ul> </li> <li>• Coordinate closures of airport facilities to include dissemination of Notice to Airmen (NOTAM).</li> <li>• Maintain daily operational logs of all events and complete incident reports.</li> <li>• Serve as mentor to new agents and assist with any issues developing during assigned shift.</li> </ul>	
<b>Salesperson, Pat O'Brien Chevrolet</b>	<b>April 2013 – June 2013</b>
<ul style="list-style-type: none"> <li>• Provided exceptional customer service to all customers.</li> <li>• Provided extensive product knowledge to ensure all customer questions were answered.</li> </ul>	
<b>Custom Protection Officer, G4S Secure Solutions</b>	<b>January 2013 – March 2013</b>
<ul style="list-style-type: none"> <li>• Provided outstanding customer service to all KeyBank visitors.</li> <li>• Ensured accurate logs of all visitors entering the worksite.</li> <li>• Provided security to ensure the safety of all employees.</li> </ul>	
<b>Student Ambassador and Peer Mentor, First Year Programs at Embry-Riddle</b>	<b>August 2009 – January 2013</b>
<ul style="list-style-type: none"> <li>• Help first year students' transition into college life and assist them with any problems they may have.</li> </ul>	
<b>Student Manager, Embry-Riddle Department on Recreational Sports</b>	<b>April 2009 – January 2013</b>
<ul style="list-style-type: none"> <li>• Supervise student workers in setup of indoor and outdoor ICI events</li> <li>• Managed events hosted at the ICI Center facilities including sporting and outside events.</li> <li>• Provided leadership to student employees in all intramural events.</li> </ul>	
<b>Airport Operations Intern, Lee County Port Authority</b>	<b>May 2012 – August 2012</b>
<ul style="list-style-type: none"> <li>• Performed airport inspections including runway, landside and terminal inspections to ensure safety and security.</li> <li>• Assisted with managing hazardous wildlife at the airport.</li> <li>• Completed various projects to help increase efficiency and safety at the airport.</li> </ul>	
<b>Safety and Security Intern, World Airways</b>	<b>January 2012 – April 2012</b>
<ul style="list-style-type: none"> <li>• Performed various audits on training records for compliance with FAA regulations.</li> <li>• Completed a station audit and other safety audits for the Atlanta Airport operation, as well as creating emergency plans.</li> <li>• Assisted in the development of an airline Safety Management System (SMS) program, which included working directly with the FAA.</li> <li>• Conducted station safety training for ground operations workers</li> </ul>	
<b>Pet Technician, Inn to Pets,</b>	<b>April 2006 – January 2012</b>
<ul style="list-style-type: none"> <li>• Performed standard pet care duties, as well as ensure safety procedures are followed in the workplace.</li> </ul>	

## **Skills**

- Proficient with Microsoft Excel, PowerPoint, Access, Outlook

## **Awards**

- Embry-Riddle Recreational Sports Directors Award, 2011 and 2012
- Student Employee of the Year Runner-Up, Embry-Riddle Aeronautical University, 2013