

# Jonathan Espinoza

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## Work Experience

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### **Chef**

Flamingo House Social Club - Sacramento, CA

August 2019 to Present

I prep and cook food while I run the kitchen during my shifts. I learn and come up with new specials every two weeks and keep the kitchen clean and up to health standards.

### **Manager in Training**

Five Guys - Sacramento, CA

February 2019 to August 2019

I was training to be a manager. I work in all areas of the kitchen, as needed, and close every shift.

### **Grill & Prep Cook**

Rosemarys Meals - Sacramento, CA

September 2018 to February 2019

At Rosemarys I cook all meals, then portion meals, prepare them and package them.

### **Dishwasher**

Sauced BBQ and Spirits - Sacramento, CA

July 2018 to October 2018

I washed dishes in this fast pace restaurant and closed the kitchen regularly.

### **Chef**

O'malley's Pub - Sacramento, CA

January 2018 to July 2018

At O'malley's I single-handedly run the kitchen for 9 hours when i'm working. I am the cook, the cashier, the waiter, the prep cook, and the dishwasher.

### **Associate**

Corner Cafe - Rancho Cordova, CA

July 2017 to February 2018

### **Server**

Corner Bakery Cafe - Elk Grove, CA

October 2015 to March 2016

Greet guests when they arrive and serve their food.

Maintain a clean work environment.

Took on other tasks such as washing dishes, food prep, and expo..

**Sales Associate**

Metro PCS Authorized Dealer - Wireless Time - Elk Grove, CA  
August 2015 to October 2015

Assist customers with purchases.  
Sold additional items with their initial purchase.  
Processed bill payments.

**Stock Associate**

California Backyard, Inc. - Elk Grove, CA  
April 2015 to July 2015

Build furniture and grills for display and customers.  
Kept updated inventory and ordered products.  
Assist guests with loading their purchase.

**Cashier**

Metro Health - Sacramento, CA  
January 2015 to April 2015

Regularly interact with the general public.  
Assist guests finding the best products to suit their needs.  
Maintain a clean working environment.

**Electronics Sales Associate**

Target - Elk Grove, CA  
September 2013 to January 2014

Responsibilities  
Sales  
Customer Service  
Key Handling  
Back room pick-up  
Carry-out  
Maintenance  
Cashier

Accomplishments  
I learned skills that are valuable in a retail environment.

Skills Used  
Cashiering  
Customer Service

**Electronics Sales Associate**

Toys R Us - Elk Grove, CA  
September 2009 to January 2013

Responsibilities  
Sales  
Customer Service  
Key Handling

Back room pick-up  
Carry-out  
Maintenance  
Cashier

#### Accomplishments

I learned skills that are valuable in a retail environment. I learned how to approach guests and assist them. I learned how the backroom warehouse is labelled and divided. I learned how to use a cash register and sign people up for add-ons, such as credit cards and warranties.

#### Skills Used

Cashiering  
Customer service

### Education

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#### **High School Diploma in N/A**

Horizon Charter - Lincoln, CA  
2007 to 2010

### Skills

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- Microsoft Office (10+ years)
- Excel (10+ years)
- Photoshop (10+ years)
- Customer Service (8 years)
- Sales (7 years)
- Culinary (3 years)
- kitchen
- Cooking
- Line cook
- Team Player
- Chef
- Knife skills
- training
- POS
- Management
- Baking
- Catering
- Meal Preparation
- Restaurant Experience
- Food Preparation
- Supervising Experience

## Certifications and Licenses

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### **SafeServ**

January 2016 to Present

SafeServ Food Handlers Certificate

### **food handler certificate**

### **ServSafe**

### **ServSafe**

## Assessments

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### **Retail Customer Service — Expert**

August 2019

Measures a candidate's ability to comprehend and respond appropriately to retail customer needs.

Full results: [Expert](#)

### **Customer Focus & Orientation — Proficient**

August 2019

Responding to customer situations with sensitivity.

Full results: [Proficient](#)

### **Reliability — Highly Proficient**

February 2019

Measures a candidate's tendency to be dependable and come to work.

Full results: [Highly Proficient](#)

### **Work style: Reliability — Proficient**

October 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

### **Restaurant manager — Highly Proficient**

November 2021

Managing restaurant staff and meeting customer expectations

Full results: [Highly Proficient](#)

### **Cooking skills: Basic food preparation — Highly Proficient**

October 2021

Preparing food, using cooking equipment, and converting ingredient measurements

Full results: [Highly Proficient](#)

### **Customer service — Expert**

December 2021

Identifying and resolving common customer issues

Full results: [Expert](#)

### **Sales skills — Proficient**

December 2021

Influencing and negotiating with customers

Full results: [Proficient](#)

### **Customer focus & orientation — Proficient**

December 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

### **Customer service — Expert**

December 2021

Identifying and resolving common customer issues

Full results: [Expert](#)

### **Outside sales — Highly Proficient**

February 2022

Understanding and responding appropriately in sales scenarios, and performing common sales calculations

Full results: [Highly Proficient](#)

### **Typing — Expert**

February 2022

Transcribing text

Full results: [Expert](#)

### **Sales skills — Proficient**

December 2021

Influencing and negotiating with customers

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.