

# Whitney Lee

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## SUMMARY

- ~ 13 years experience in restaurants as a server
- ~ Fine Dining experience
- ~ Energetic, hard working, eager to learn
- ~ Enjoy contributing to a team effort and creating a positive working environment
- ~ Committed to delivering top quality service

## RELEVANT SKILLS

- ~ Wine knowledge; attended weekly wine classes
- ~ Quick learner; knowledge of POS systems
- ~ Fast paced; hard worker; team player; friendly
- ~ Goes above and beyond to meet guests needs and provide excellent service; great multi-tasker

## EMPLOYMENT HISTORY

Jaks Grill	Seattle, WA	Trainer/Server	03/15 - 09/18
Wild Ginger	Bellevue, WA	Trainer/Server	11/10 - 03/15
P.F. Changs	Lynnwood, WA	Server	09/07- 11/10

## EDUCATION

Shoreline Community College

- Associate of Arts Degree (AA)

## REFERENCES

Char Kohler	General Manager	206.948.8762
Scott Jobe	General Manager	425.241.7505



**Multiple Choice**

- 1) Food is served on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
  
- 2) Drinks are served on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
  
- 3) Food and drinks are removed on what side with what hand?  
a) On the left side with the left hand  
b) On the left side with the right hand  
c) On the right side with the left hand  
d) On the right side with the right hand
  
- 4) What part of a glass should you handle at all times?  
a) The stem  
b) The widest part of the glass  
c) The top
  
- 5) When you are setting a dining room how should you set up your tablecloths?  
a) Neatly and evenly across the tables  
b) The creases should all be going in the same directions  
c) The chairs should be centered and gently touching the table cloth  
d) All of the above
  
- 6) If you bring the wrong entrée to a guest what should you do?  
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn  
b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served  
c) Try to convince the guests to eat what you brought them  
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**D Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

E Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A Chaffing Dish

C. Used to hold a large tray on the dining floor

B French Passing

D. Area for dirty dishware and glasses

G Russian Service

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F Corkscrew

F. Used to open bottles of wine

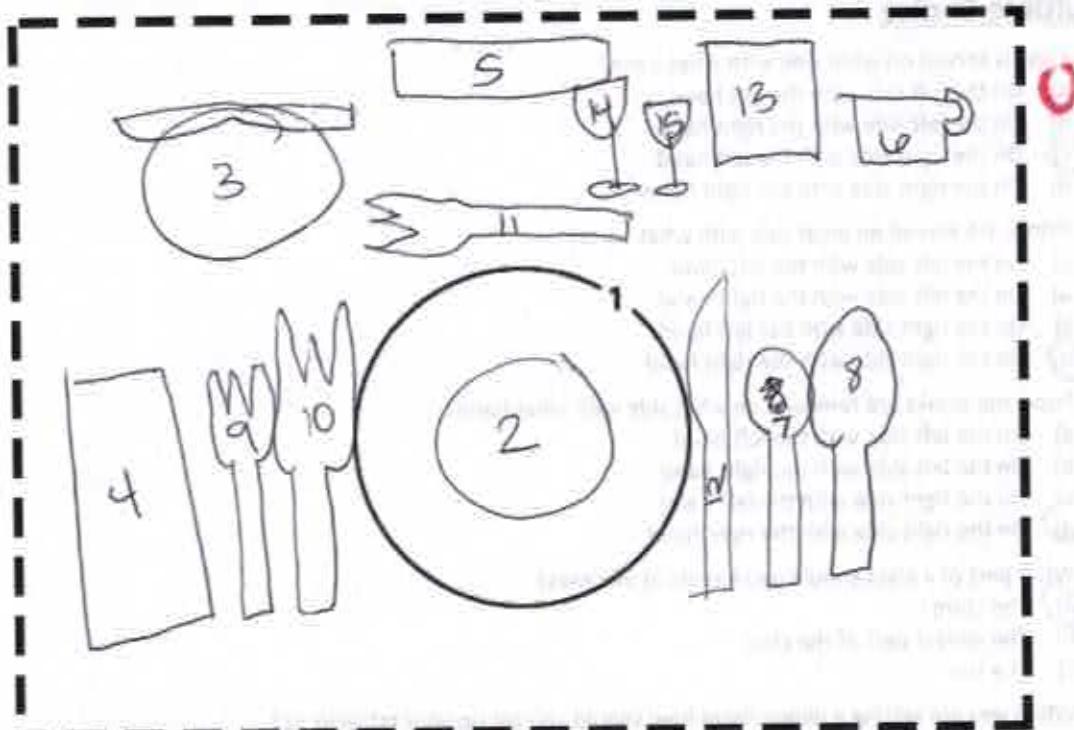
C Tray Jack

G. Style of dining in which the courses come out one at a time

Name Whitney Lee

Servers Test

Score / 35



Draw a formal place setting containing all of the following:

1. Service Plate	7. Teaspoon	13. Water Glass
2. Salad Plate	8. Soup Spoon	14. Red Wine Glass
3. Bread Plate & Knife	9. Salad Fork	15. White Wine Glass
4. Napkin	10. Dinner Fork	
5. Name Place Card	11. Dessert Fork	
6. Tea/Coffee Cup & Saucer	12. Dinner Knife	

Fill in the Blank

1. The utensils are placed 1 inch inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Spoon, creamer, sugar
3. Synchronized service is when: All Guests are served at same time
4. What is generally indicated on the name placard other than the name? Seat number
5. The Protein on a plate is typically served at what hour on the clock? 6pm
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? Ask about food allergies + inform the chef and manager