

NICOLE HOSKINS

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Objective:

Customer service representative with 5+ years of experience seeking a position with a growing company to utilize my interpersonal skills, retail knowledge, and customer service orientation.

Skills:

Powerpoint, Word, Excel Accountable, HIPAA, 45 wpm, Insurance Claims, Ms Word, billing & coding, Always on time, Team work, clean person

Experience:

FoodMaxx.

Oakland, Ca

Customer Service Representative/Cashier/Bakery

09/2015 to Current

Receive payment by cash, check ,credit cards, vouchers etc
refunds, service incidents to management team

Assisted on sales floor as needed to maintain service standards

Greet customer promptly, stand for long hours, balance register at end of shift, provide a high level of prompt and friendly service. Bakery i do preparations for the next day.

IHSS

Berkeley, Ca

Home Care Provider

04/2012 to 06/2016

Provided personal care to elderly or disabled individual such as feeding, bathing, grocery, shopping, laundry, driving to doctor apps and meal preparation

Assessed clients and provided emotional support and companionship

Operated heavy machines, opened and sorted tax returns

Costco

San Leandro, Ca

Demo (Pet Care)

02/2010 to 03/2014

Set up table for merchandise displays, assisted selling, sampling items to customers

Sold products to consumers and new business partners

Developed strategies to sale product with confidence and knowledge

Attended advisory meetings weekly to boost product demonstration

Sales

San leandro, Ca

Marketing

10/2009 to 01/2010

Go to business to business telling them about the demo how it works selling it at the same time.

Education:Held College (Billing and Coding)
Graduated 2009

