

Arkima Carter
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OBJECTIVE

Disciplined and reliable military veteran with customer service and warehouse experience. My goal is to be able to provide consistency and the highest level of service as an employee.

- Time management ability
 - Strong work focus
 - Ability to multitask
 - Customer service
 - Excellent communication and organization skills
 - Proficient with cash register operations
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PROFESSIONAL EXPERIENCE

Amazon- Hawthorne, CA

2018

Fulfillment Warehouse Worker

- Performed production duties such as picking and packing orders and receiving products
- Ensured inventory accuracy and loaded/unloaded trucks above the rate expectation for each task
- Obtained storage location information from the merchandise database to assist in locating items
- Located items in storage areas and compared information with work orders to ensure conformance

Acrobat Solutions Staffing- Los Angeles, CA

2018 - 2019

Concession Stand Worker/Dishwasher

- Managed refreshment stands and other food concessions at public gatherings, concerts and sporting events
- Performed various opening and closing duties on a daily basis and ensured regular stocking of all supplies
- Received and filled all customer food orders in a timely and courteous fashion
- Ensured that all dish cleaning equipment and supplies were stocked properly

Macy's- Los Angeles, CA

2014- 2015

Intimate Apparel & Infants Wear Sales Associate

- Operated the POS register to ring up purchases and handled all returns courteously and professionally
- Kept stock of merchandise and provided quality customer service to enhance customers 'shopping experience.
- Processed fulfillment orders, which included locating and picking merchandise for customers and ensured all merchandise was delivered to the send area for the receiving team to pack and ship
- Demonstrated knowledge of store products and services to build sales and minimize returns

United States Army Reserve- Marysville, WA

2010- 2014

Unit Supply Specialist

- Maintained an organized automated system for installation supplies and equipment
 - Received, inspected, loaded and unloaded inventory
 - Operated unit level computers, maintaining functional record files on unit personnel
 - Assisted section leader with welcoming and training junior soldiers
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EDUCATION

Associate Degree: Studio Arts, Expected 2021
Pasadena City College- Pasadena, CA



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score 15 / 15

100%

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- C 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- C 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- 6) What is the current sales tax rate in your city 9.5%?
- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score / 15

a

11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

b

12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Drivers license, State id, Pass port

15) How many \$20 bills are in a bank band? ~~1~~ ~~20~~ \$100