

# Angela Marie Adelle Santos Pinasco

1336 Old Stone Way San Jose, CA 95132 | [Angela.Pinasco@gmail.com](mailto:Angela.Pinasco@gmail.com) | (408) 506-5944

## EDUCATION

<b>B.S. Hospitality, Tourism, and Event Management</b> San Jose State University	Expected graduation: <b>May 2020</b> San Jose, CA
<b>A.S. Hospitality Management</b> Mission College	<b>May 2018</b> Santa Clara, CA

## EXPERIENCE

<b>Busser/Banquet Server</b> Los Altos Golf & Country Club	<b>Jan 2016 – Oct 2018</b> Los Altos, CA
<ul style="list-style-type: none"><li>Influenced the implementation of a standardized training program to reduce employee turnover</li><li>Optimized the distribution of the appropriate dishware, glassware, and silverware to over 150 guests prior to service times</li><li>Organized special events table set up with careful details via a banquet event order</li></ul>	
<b>Server/Busser/Beer &amp; Wine Bartender</b> The Party Staff	<b>Nov 2014 – Sept 2016</b> Campbell, CA
<ul style="list-style-type: none"><li>Communicated with clients upon arrival regarding needs for the day</li><li>Cultivated rapport with multiple Bon Appetit tech kitchens by demonstrating teamwork</li><li>Coordinated events with a team of 5-6 to ensure superior client satisfaction</li></ul>	
<b>Hostess/Server</b> Denny's Franchise	<b>Jan 2015 – June 2016</b> Milpitas, CA
<ul style="list-style-type: none"><li>Promoted productivity by reducing the average guest wait time from 25 to 10 minutes</li><li>Provided customer service by advising phone inquiries and to-go orders</li><li>Produced roll-ups of silverware for guest dining</li></ul>	
<b>Front Desk/Hostess</b> Dave & Buster's	<b>Jan 2013 – Aug 2014</b> Milpitas, CA
<ul style="list-style-type: none"><li>Welcomed guests by advocating as a first point of contact</li><li>Facilitated sales of game cards, pool tables, and shuffleboard</li><li>Enhanced sales goals by promoting daily specials</li></ul>	

## SKILLS

**Language:** English, basic skills in Tagalog

**Technical:** Proficient in Microsoft Word, Excel, PowerPoint, Google Apps, and Social Media

## CERTIFICATIONS

ServSafe Manager

California Food Handler's Card

Delphi.fdc Sales and Catering Manager

American Hotel & Lodging:

- Hospitality Sales and Marketing with Honors
- Hospitality Today: An Introduction

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## Employment Application

Acrobat Outsourcing is an equal opportunity employer dedicated to non-discrimination in all employment practices. Acrobat Outsourcing selects the best qualified individual for the job based on job-related qualifications regardless of race, age (40+), color, religion, gender, national origin, ancestry, marital status, sexual orientation, disability or any other status protected by applicable law.

PLEASE PRINT

Full Name Angela Marie Adelle Santos Pinasco Date: 10-26-18  
Home Telephone (408) 506-5944 cell Other Telephone ( ).  
Present Address 1336 Old Stone Way  
Permanent Address, if different from present address: Any  
Email Address Angela.Pinasco@gmail.com

### EMPLOYMENT DESIRE

**Position applying for:** Server **Salary desired:** 417-70  
Are you currently registered with Job Bank?

Are you currently registered with any staffing and/or employment agencies? If so, please list  
Direct Event Staffing

Are you applying for: Full-time work? Yes  No  Part-time work? Yes  No

Temporary work, e.g., summer or holiday work? Yes  No  Part-time work? Yes  No

How did you find out about our open position? (Please check, fill in proper name of source)

Referral  Name of Referral \_\_\_\_\_

Other Web Posting  Other Source  *Facebook*

Could you work overtime if necessary? Yes  No  If hired, would you be willing to work overtime?

*Please keep in mind that schedules and shifts may vary depending on position and season. Additionally, the hours may vary from week to week, depending on the company needs. Please list only the times/days you're available to work below.*

<u>SPECIFY HOURS AVAILABLE DAILY</u>	<u>SUNDAY</u>	<u>MONDAY</u>	<u>TUESDAY</u>	<u>WEDNESDAY</u>	<u>THURSDAY</u>	<u>FRIDAY</u>	<u>SATURDAY</u>
AM	10:00 AM	—	—	—	—	10:00 AM	10:00 AM
PM	close	6:45 PM	4:45 PM	3:45 PM	2:15 PM	close	close

Do you have any vacations or extended leaves planned in the next 12 months? If so, please list dates.

December 19 - January 10

2018

201a

**PERSONAL INFORMATION**

Have you ever applied to or worked for Acrobat Outsourcing before? Yes  No  If yes, when?

Do you have friends or relatives working for Acrobat Outsourcing? Yes  No  If yes, please state name and relationship:

If hired, would you have a reliable means of transportation to and from work? Yes / No

If hired, can you present evidence of your legal right to live and work in this country? Yes  No

If you are under 18, hire is subject to verification that you are of minimum legal age/parental consent.

Are you able to perform the essential functions of the job for which you are applying? Yes  No

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If no, describe the functions that cannot be performed. (Note: We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.)

Pursuant to the San Francisco Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records.

EDUCATION & SKILLS			
NAME OF SCHOOL	CITY & STATE	GRADE OR DEGREE COMPLETED	DID YOU GRADUATE?
Mission College	Santa Clara, CA	Hospitality Management AS in progress	Yes in progress
San Jose State University	San Jose, CA	YES	NO
Do you have any special licenses, certificates or special training? If so please list under "Special".			
Are you computer literate? If so, list software knowledge under "Special".			
Are you proficient with Point of Sales Systems? If, so please list which ones under "Special."			
Do you have any other experience, training, qualifications or special skills, which you feel make you especially suited for work at Acrobat Outsourcing? If so, please list under "Special."			
Special: Micros, ServSafe Manager, (A food handler's card, delphi-ldc training, AHLA certificates)			

EMPLOYMENT HISTORY

List below all present and past employment starting with your most recent employer (last 10 years is sufficient). Account for unemployment periods of three months or more.

Are you currently employed? Yes  No

If so, may we contact your current employer? Yes  No

Name and Address of Employer Direct Event Staffing

Type of Business \_\_\_\_\_ Telephone No. (408) 763-1148 Supervisor's Name Jinny Park  
Your Position and Duties Server banquets

Dates of Employment: From Oct 2016 To present Weekly Pay: Starting \$15.00 Ending \_\_\_\_\_

Reason for Leaving: currently employed

Name and Address of Employer Los Altos Golf & Country Club

Type of Business \_\_\_\_\_ Telephone No. ( ) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_  
Your Position and Duties Busser / Banquet Event Server

Dates of Employment: From Jan 2016 To Oct 2018 Weekly Pay: Starting \$17.00 Ending \$17.85

Reason for Leaving: Voluntary quit

Name and Address of Employer The Party Staff

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Type of Business \_\_\_\_\_  
 Your Position and Duties Server, bussert, beer & wine bartender Supervisor's Name \_\_\_\_\_  
 Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_  
 Reason for Leaving: voluntary quit Weekly Pay: Starting \$11.50 Ending \$15.00  
 Name and Address of Employer Denny's Franchise  
 Type of Business \_\_\_\_\_  
 Your Position and Duties \_\_\_\_\_  
 Telephone No. (\_\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_  
 Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_  
 Reason for Leaving: voluntary quit Weekly Pay: Starting minimum at the time Ending \_\_\_\_\_  
 Have you ever been fired from any previous place of employment? If so, please explain: Yes, Dave & Buster's 2014, was working too much, tardy

## MILITARY SERVICE

Have you obtained any special skills or abilities as the result of service in the military? Yes        No ✓

## JOB RELATED REFERENCES

List below three persons not related to you who have knowledge of your work performance within the last three years.

Name: Don Arbucke Telephone No. (805) 280-6924  
 Address Los Altos Golf & Country Club  
 Occupation: Bar Manager Relationship: Manager Number of Years Acquainted: 3

Name: Robert Woodward Telephone No. (669) 204-8007  
 Address Los Altos Golf & Country Club  
 Occupation: Event Captain Relationship: Manager Number of Years Acquainted: 3

Name: \_\_\_\_\_ Telephone No. (\_\_\_\_\_) \_\_\_\_\_  
 Address \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Relationship: \_\_\_\_\_ Number of Years Acquainted: \_\_\_\_\_

Applicant Information		Interview Note Sheet																		
Name:	Interviewer: <u>Alaura</u>																			
Date:	Rate of Pay:																			
Position(s) Applied for:	Referred by: <u>Uha</u>																			
Test Scores																				
Server		Bartender																		
Prep Cook	/35	%	/30	%																
Grill Cook	/15	%	/10	%																
Dishwasher	/40	%	/10	%																
	/10	%	/16	%																
Seeking:																				
Full-Time																				
Part-Time																				
Relevant Experience & Summary of Strengths																				
<u>Knife Skills</u> <p>① Party &amp; Staff - Google + LinkedIn <span style="float: right;">Total of _____ in Food Service</span></p> <ul style="list-style-type: none"> <li>- Server, Buzzer</li> <li>- Beer &amp; wine bartender</li> <li>- DMO</li> </ul> <p>&gt; 2 years</p>																				
<u>Cuisines</u> <p>1</p> <p>2</p> <p>3</p>																				
<u>Stations:</u> <p>1</p> <p>2</p> <p>3</p> <p>② LOS ALTOS Country club <span style="float: right;">&gt; 3 years</span></p> <ul style="list-style-type: none"> <li>- Buzzer</li> <li>- Banquet server</li> <li>- event staff</li> </ul>																				
<p>③ Direct Event Staffing - Campbell <span style="float: right;">SJSU schedule</span></p> <p>- currently</p>																				
<p>P.O.S. Experience: Y / N <span style="float: right;">M-W</span></p> <p>Transportation <span style="float: right;">Thurs block</span></p>																				
<p>Regions Available to work:</p> <table style="width: 100%; text-align: center;"> <tr> <td>Car</td> <td>Public Transit</td> <td>Carpool ( Rider / Driver )</td> </tr> <tr> <td>SF City</td> <td>SF North</td> <td>SF Peninsula</td> </tr> <tr> <td>San Jose</td> <td>South San Jose</td> <td>East Bay</td> </tr> <tr> <td></td> <td></td> <td>SJ Peninsula</td> </tr> <tr> <td></td> <td></td> <td>Outer East Bay</td> </tr> </table>						Car	Public Transit	Carpool ( Rider / Driver )	SF City	SF North	SF Peninsula	San Jose	South San Jose	East Bay			SJ Peninsula			Outer East Bay
Car	Public Transit	Carpool ( Rider / Driver )																		
SF City	SF North	SF Peninsula																		
San Jose	South San Jose	East Bay																		
		SJ Peninsula																		
		Outer East Bay																		
<p>Certifications (if any)</p>																				
<p>TiPS      Serv-Safe      LEAD      Other <u>FFC</u>      Will Submit</p>																				
<p>Availability</p>																				
Open	AM only	PM only	Weekdays only	Weekends only																
<p>Details:</p>																				
<p>Uniforms Owned:</p>																				
Bistro	Black Bistro	Tuxedo	1/2 Tuxedo	Black Vest	Long Black Tie															
Chef Coat	Chef Pants	Knives	Black Pants	Non-Slip Shoes	Bow Tie															
Would you recommend this applicant for Acrobat Academy?			Convention Candidate?		Other Languages Spoken:															