

Servers Test

Multiple Choice

B  Food is served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

57%

B  Drinks are served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

C  Food and drinks are removed on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

A  4) What part of a glass should you handle at all times?

- a) The stem
- b) The widest part of the glass
- c) The top

D  5) When you are setting a dining room how should you set up your tablecloths?

- a) Neatly and evenly across the tables
- b) The creases should all be going in the same directions
- c) The chairs should be centered and gently touching the table cloth
- d) All of the above

D  6) If you bring the wrong entrée to a guest what should you do?
   
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
   
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
   
c) Try to convince the guests to eat what you brought them
   
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

E  Scullery

- \* A. Metal buffet device used to keep food warm by heating it over warmed water

D  Queen Mary

- \* B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A  Chaffing Dish

- \* C. Used to hold a large tray on the dining floor

G  French Passing

- \* D. Area for dirty dishware and glasses

B  Russian Service

- \* E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F  Corkscrew

- \* F. Used to open bottles of wine

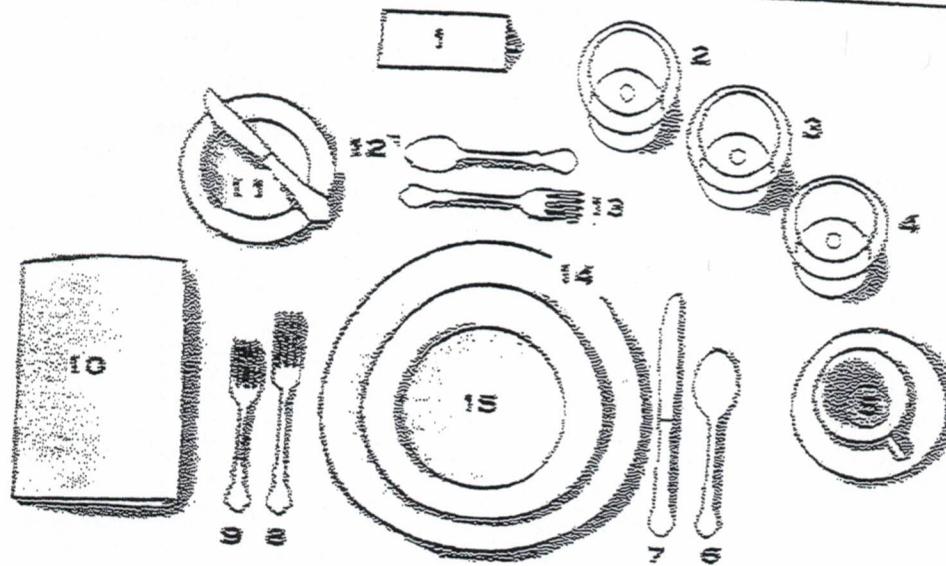
C  Tray Jack

- \* G. Style of dining in which the courses come out one at a time

Name Brenna Delgadillo

Score / 35

**Servers Test**



Match the Number to the Correct Vocabulary

<u>10</u>	Napkin	<u>8</u>	Dinner Fork
<u>12</u> *	Bread Plate and Knife	<u>5</u>	Tea or Coffee Cup and Saucer
<u>1</u>	Name Place Card	<u>7</u>	Dinner Knife
<u>12</u>	Teaspoon	<u>3</u> *	Wine Glass (Red)
<u>9</u> *	Dessert Fork	<u>13</u> *	Salad Fork
<u>6</u>	Soup Spoon	<u>14</u>	Service Plate
<u>15</u>	Salad Plate	<u>9</u> *	Wine Glass (White)
<u>2</u> *	Water Glass		

Fill in the Blank

1. The utensils are placed 1 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? sugar and spoon
3. Synchronized service is when: all servers come out at the same time
4. What is generally indicated on the name placard other than the name? last name, table number
5. The Protein on a plate is typically served at what hour on the clock? 6pm
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? Inform the kitchen

11/27

Server

11/27 email P.C

Brenda Mera

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11/30 Fri  
APM

Availabil 11/30  
Wkends  
Fri, Sat,  
Sun

Seeking a position where I can use my talents, education, and skills to grow and expand the company

## Work Experience

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### **Hostess**

Cheesecake Factory - Edison, NJ

- Provide clear and strong verbal communication
- Responsible for assisting and interacting with guest

### **Human Resources Manager**

Henry's United - Edison, NJ

- Overseer of the human resources, accounts payable, and accounts receivable department
- Directs and coordinates employee relations, recruitment, interviewing, and hiring
- Manages unemployment claims, export/import rebait claims, worker's compensation, and disability forms
- Oversee invoices for appropriate documentation and issue payments
- Sorts and prepares all incoming mail, audits, and bills
- Maintains administration and employee guidelines by updating human resource policy and procedures

### **Sales Coach**

H&M - Woodbridge, NJ

- Responsible for training new hires on company values, sales procedures, and proper customer service
- Selected to participate in store openings to develop floor layouts and placement
- Accountable for keeping the stock room organized and ensuring a sense of urgency that all merchandise is placed on the sales floor in a timely and efficient manner
- Ensure Bill of Lading and transfer paperwork are completed correctly and in entirety

### **Internship**

Lincoln Elementary School - Newark, NJ

12-week program providing critical literacy support to children within the Newark community

## Education

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### **B.A in English Literature**

Seton Hall University

### **A.A. in Liberal Arts**

Middlesex County College

## Skills

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CASH MANAGEMENT, SATISFACTION, BILINGUAL, FAST LEARNER

## Additional Information

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### Skills

- Bilingual: Spanish/English
- Advanced interpersonal skills
- Communication savvy
- Client satisfaction
- Adapt in fast paced environments
- Leader
- Cash management experience
- Fast learner/Multi-tasking