

Acrobat

outsourcing

Your Hospitality Staffing Professionals
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Desiree Williams

Email: desiree2@gmail.com

Phone number: 614-674-28500

Working Experience:

Company Name: The Federal Bar

Dates of Employment: Jan '18 - May '18

Job Responsibility:

- Set up inside and out
- prep ice and candles
- Fill trash bags
- Maintain surroundings

Company Name: LeVeque Hotel

Dates of Employment: Nov 16 - Dec 17

Job Responsibility:

- Checkins - Checkouts daily
- Cash counts before and after shifts
- Lobby maintenance
-

Company Name: Pint House

Dates of Employment: May '15 - July '17

Job Responsibility:

- Stocking/cleaning behind the bar
- changing each beer tap
- Provide bar tenders with liquor
- wash bar mats etc.

Skills

- customer service
- cleanliness
- work oriented
- quick learner

-974%Multiple Choice

D 1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

A 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

A 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

D 4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top

D 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above

D 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct VocabularyE Scullery

A Metal buffet device used to keep food warm by heating it over warmed water

B Queen Mary

B Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A Chaffing Dish

A Used to hold a large tray on the dining floor

G French Passing

G Area for dirty dishware and glasses

D Russian Service

D Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F Corkscrew

F Used to open bottles of wine

C Tray Jack

C Style of dining in which the courses come out one at a time

1



2



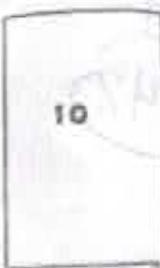
3



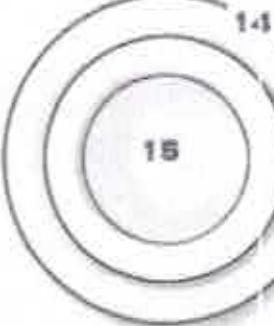
4



10



9 8



14

15



5

10
11
12
13
15
14
12

Napkin

Bread Plate and Knife

Name Place Card

Teaspoon

Dessert Fork

Soup Spoon

Salad Plate

Water Glass

Score / 35

Match the Number to the
Correct Vocabulary

9

Dinner Fork

5

Tea or Coffee Cup and Saucer

7

Dinner Knife

4

Wine Glass (Red)

8

Salad Fork

14

Service Plate

3

Wine Glass (White)

Fill in the Blank

1. The utensils are placed _____ inch(es) from the edge of the table.

2

inch(es) from the edge of the table.

2. Coffee and Tea service should be accompanied by what extras? Sugar, Cream, Sweetener

3. Synchronized service is when: different groups serving tables are at a time

4. What is generally indicated on the name placard other than the name? Table seating

5. The Protein on a plate is typically served at what hour on the clock? 6:00 p

6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?

Report to proper supervisor on duty

Multiple Choice (6 points)

- 1) Carbonation _____ the rate of intoxication.
 - a) Slows down
 - b) Speeds up
 - c) Does nothing to
- 2) What are the six most commonly used spirits?
 - a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
 - b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
 - c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
 - d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- 3) You can accept an expired ID as long as all other information is correct.
 - a) True
 - b) False
- 4) If someone has had too much to drink, serving them coffee will help sober them up.
 - a) True
 - b) False
- 5) What are the acceptable forms of ID for Alcohol Consumption?
 - a) State or Government Issued ID Card or Drivers License
 - b) Passport or Passport ID Card (as long as it lists the person's date of birth)
 - c) School ID or Birth Certificate
 - d) A & B
 - e) A, B & C
- 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.
 - a) True
 - b) False

Vocabulary (9 points)

Match the word to its definition

I "Straight Up"

E Shaker Tin

H "Neat"

A Muddler

B Strainer

E Jigger

G Bar Mat

C "Float"

D "Back"

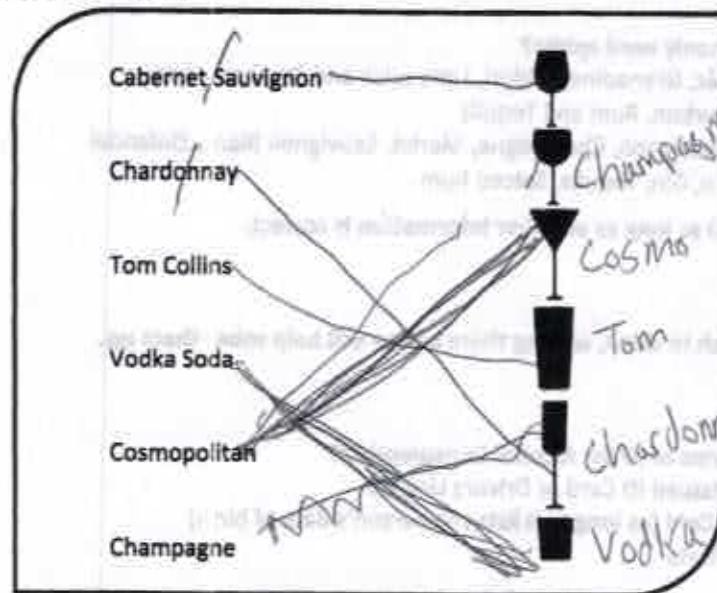
- a) Used to crush fruits and herbs for craft cocktail making
- b) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured
- c) To serve chilled liquor in a chilled stemmed cocktail glass with no ice
- d) To pour $\frac{1}{2}$ oz of a liquor on top
- e) Used to measure the alcohol and mixer for a drink
- f) Used to mix cocktails along with a pint glass and ice
- g) Used on the bar top to gather spills
- h) Requesting a separate glass of another drink
- i) Means to serve spirit room temperature in a rocks glass with no ice

Bartenders Test

Score / 35

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points): Hendricks, Kraken, Bombay

What are the ingredients in a Manhattan? _____

What are the ingredients in a Cosmopolitan? _____

What are the ingredients in a Long Island Iced Tea? Rum - [redacted] - Ice Tea - Lemonade

What makes a margarita a "Cadillac"? _____

What is simple syrup? Lime juice and Triple Sec

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

What should you do if you break a glass in the ice? Clean it up right away make sure your not cut

When is it OK to have an alcoholic beverage while working? Never, simple taste test

What does it mean when a customer orders their cocktail "dirty"? _____

What are the ingredients in a Margarita? _____