

Servers Test

Multiple Choice

d 1 Food is served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

b 2) Drinks are served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

c 3) Food and drinks are removed on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

b 4) What part of a glass should you handle at all times?

- a) The stem
- b) The widest part of the glass
- c) The top

d 5) When you are setting a dining room how should you set up your tablecloths?

- a) Neatly and evenly across the tables
- b) The creases should all be going in the same directions
- c) The chairs should be centered and gently touching the table cloth
- d) All of the above

d 6) If you bring the wrong entrée to a guest what should you do?

- a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
- b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
- c) Try to convince the guests to eat what you brought them
- d) Go back into the kitchen to the front of the line and inform the expediter that you need a different entrée

and apologize to the guest

Match the Correct Vocabulary

D Scullery

E Queen Mary

A Chaffing Dish

G French Passing

B Russian Service

F Corkscrew

C Tray Jack

Metal buffet device used to keep food warm by heating it over warmed water

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

C. Used to hold a large tray on the dining floor

D. Area for dirty dishware and glasses

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

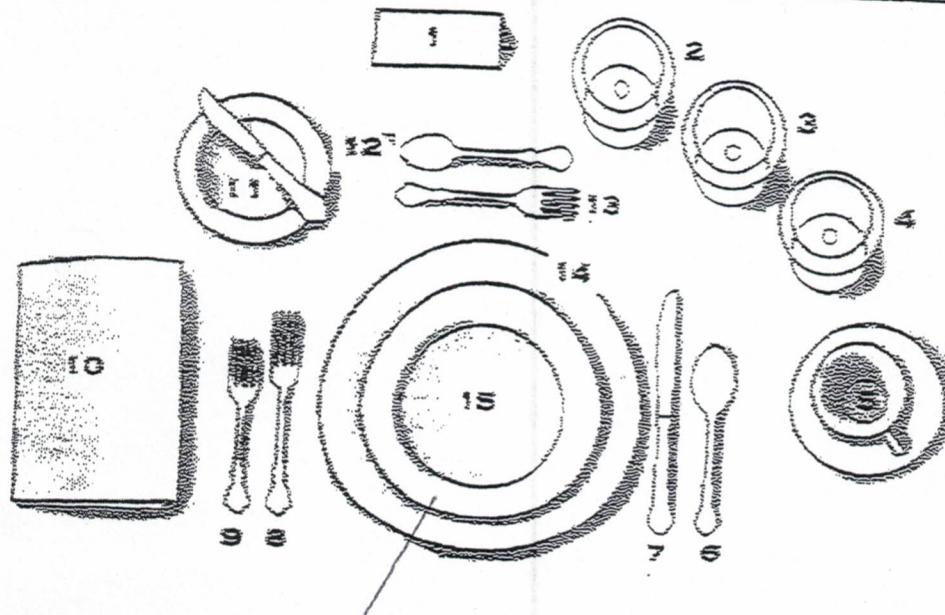
F. Used to open bottles of wine

G. Style of dining in which the courses come out one at a time

Name Ellie Passant

Servers Test

Score / 35



10

Match the Number to the Correct Vocabulary

11

- 1 Napkin
- 2 Bread Plate and Knife
- 3 Name Place Card
- 4 Teaspoon
- 5 Dessert Fork
- 6 Soup Spoon
- 7 Salad Fork
- 8 Water Glass

- 8
- 5
- 7
- 4
- 14
- 2

- Dinner Fork
- Tea or Coffee Cup and Saucer
- Dinner Knife
- Wine Glass (Red)
- Salad Fork
- Service Plate
- Wine Glass (White)

Fill in the Blank

1. The utensils are placed 5 inches inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Spoon, creamer, carafe, sugar
3. Synchronized service is when: all servers coordinate the service at once to each table
4. What is generally indicated on the name placard other than the name? place at table
5. The Protein on a plate is typically served at what hour on the clock? half hour past
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? Notify the chef and then notify the guest if request can be honored

Elliot Passantino

20 St George Place, Haskell, NJ 07420
973-650-3257. elliotp76@live.com

Objective-To be innovative, fun force in hospitality transpo and customer service.

Accomplishments- Solo 8 country European traveler, five time solo cross country traveler with only map.SAG actor and professional driver for film, TV, hospitality and professional services over 17years.

DRIVER/HOSPITALITY

Dominos, Pompton Lakes, NJ

Dominos delivery driver and prep cook with routes across Passaic and Bergen County. April to July 2017.

Breakaway Courier, Moonachie, NJ

Amazon delivery driver Passaic to Bergen County. My own daily route, May to Oct 2016.

French Woods Sports and Arts Camp, NY

Live in transportation captain. On call for ambulance and deliveries across the Catskills region. Teen camper bus/van driver several days a week to JFK and Newark June to August 2016.

PARS Inc. Courier Services-Parsippany NJ.

On call transportation captain for corporate fleet deliveries. NJ, NY MA and PA routes along with being chase car driver, June 2013 to June 2014.

DAVE AND BUSTER'S-WEST NYACK, NY

Entertainment liaison. Video game tester, promotional captain, manager of guest services. IBO consultant to improve hospitality, front desk and manager's office assistant.

Cheesecake Factory, NJ and Beverly Hills, CA.

Top scoring server and runner specializing in knowledge of over 350 menu items and knowing 80% of key ingredients essential to each dish. Waited on VP David Gordon. Clerical manager assistant Mondays and Thursdays. Meals now non gratis due to my service.

Mountainside Inn-Clifton, NJ

On call banquet server specializing in weddings, bar mitzvahs and on location catering. Assistant to managers Lou and James Barbato.

Adamo Medical Services-Totowa, NJ

On call PAT ambulance driver, dispatched daily across North and South Jersey with only map. Transported disabled, nursing home and hospital in patients in and out of wheelchairs.

EDUCATION WORK High Point School.

High Point School Special Education Teacher's Aide/Film Specialist. Developed and formatted student lesson plans based on each pupil's specific educational requirements. Managed and developed yearly school field trip programs intended to compliment each pupil's educational experience, fostering growth and stimulating interest in the educational system. Implemented High Point's first ever Film Education Program by encouraging pupils to embrace films/documentaries associated with their specific lesson plans and personal interests.

HARBOR HAVEN SUMMER CAMP

Driver and camp counselor for SE day camp. Oversaw group of 9 to 11 year olds with special needs, assisting in sports, swimming and field trips. Drove students from East Orange to Wayne, NJ in camp mini van daily.

EDUCATION Montclair State University Bachelor of Science in History, awarded May 1999.