

Darriel Rhymes

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Summary

Practiced customer service professional with [Regis] expertise and deep passion for helping customers. Successful at processing high-volume calls in fast-paced environments while maintaining detailed records and satisfying customers with successful resolutions. Experienced in maintaining privacy of confidential and sensitive information.

Energetic Line Cook with [10] years of experience in high-pressure culinary environments. Skilled in preparing large volumes of food quickly and efficiently. Seeking to use culinary skills and expertise to prepare special variety of dishes in professional, rewarding environment.

Skills

Data gathering

Account updating

Performance monitoring

Resolving issues

System documentation

Providing customer support

Call controlling

Quality assurance controls

Inbound phone call management

Experience

12/2018 to Current

Line Cook

Acrobat Outsourcing — Atlanta, GA

Conducted daily inspections and maintained food sanitation and kitchen equipment safety reports.

Ensured smooth kitchen operation by overseeing daily product inventory, purchasing and receiving.

Education and Training

2007

Robert E. Lee High School — Jacksonville, FL