

# Cady Kagume

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## EDUCATION:

New Jersey Institute of Technology – Honors College, Newark, New Jersey  
B.S. Industrial Engineering, Graduated *Cum Laude* 2016

Bergen Community College – Paramus, New Jersey  
A.S. Mathematics, Graduated 2013

## EXPERIENCE AND WORK HISTORY:

**10/25/2018 – Current Software Developer, Infosys IT Services Los Angeles, CA**  
Create solutions to software defects. Implement enhancements to current software application.  
Update code base as per industry standards. Collaborate with business team on software  
enhancements. Test and analyze code to ensure quality standards.

**5/15/2018 – 10/25/2018 Software Developer In-Training, Infosys IT Services Reston, VA**  
Train in Microsoft C#.NET software application platforms. Create software applications – front  
end to back end. Study software engineering principles on efficient and effective software  
development.

**9/1/2016 – 5/15/2018 Logistics Associate, General Mills Hannibal, MO**  
Create manufacturing production schedules for General Mills' Old El Paso Mexican Sauces  
production lines. Order and schedule shipment of raw ingredients needed for production lines  
according to production schedule. Manage projects on process and productivity improvement.

**09/1/2015 – 9/1/2016 Data Entry Clerk, Iron Mountain Moonachie, NJ**  
Enter data (typing speed ~ 60 wpm) on VHS multi-media assets into iPad and Microsoft desktop  
applications. Quality check data entered by team for accuracy and consistency across tape records,  
for quick asset search and retrieval in database. Personally exceeded my daily and weekly data  
entry quotas.

**09/1/2014 – 9/1/2015 Cashier, National Wholesale Liquidators Retail Store Lodi, NJ**  
Checked out customer orders at cash register. Processed customer service requests and product  
returns/refunds. Answered customer questions and promptly responded to customer requests to  
ensure the highest level of customer service. Kept working areas neat and orderly as needed.



## References

Fred Belotte – Software Development Trainer

(202) 569 - 4976

Ernest Jameson – Production Team Leader, General Mills

(757) 869 - 0110

Rae DiLeo – Manager, Iron Mountain

(201) 440 - 1824

Kelly J. – Manager, Iron Mountain

(618) 727 - 4003

Bezalal Pan – Friend

(951) 786 - 8764



**Dishwasher Test**

1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution



**Multiple Choice**

1) Food is served on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
 d) On the right side with the right hand

2) Drinks are served on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
 d) On the right side with the right hand

3) Food and drinks are removed on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
 d) On the right side with the right hand

4) What part of a glass should you handle at all times?  
 a) The stem  
 b) The widest part of the glass  
 c) The top

5) When you are setting a dining room how should you set up your tablecloths?  
 a) Neatly and evenly across the tables  
 b) The creases should all be going in the same directions  
 c) The chairs should be centered and gently touching the table cloth  
 d) All of the above

6) If you bring the wrong entrée to a guest what should you do?  
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn  
 b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served  
 c) Try to convince the guests to eat what you brought them  
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**D Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

E Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

A Chaffing Dish

C. Used to hold a large tray on the dining floor

G French Passing

D. Area for dirty dishware and glasses

B Russian Service

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F Corkscrew

F. Used to open bottles of wine

C Tray Jack

G. Style of dining in which the courses come out one at a time

1

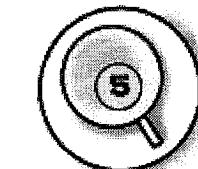
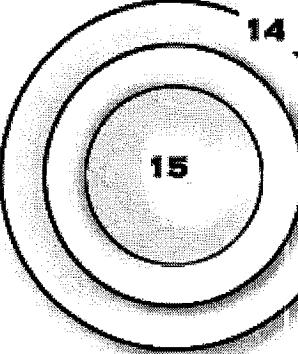
2

3

4

10

9 8




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 Score / 35

Match the Number to the  
Correct Vocabulary

8

Dinner Fork

5

Tea or Coffee Cup and Saucer

7

Dinner Knife

4

Wine Glass (Red)

13

Salad Fork

14

Service Plate

3

Wine Glass (White)

10

Napkin

11

Bread Plate and Knife

1

Name Place Card

12

Teaspoon

9

Dessert Fork

6

Soup Spoon

15

Salad Plate

2

Water Glass

Fill in the Blank

1. The utensils are placed 3 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? cream, sugar.
3. Synchronized service is when: all entrees are delivered for a table at the same time.
4. What is generally indicated on the name placard other than the name? table number/seat.
5. The Protein on a plate is typically served at what hour on the clock? 09:00.
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? confirm that the option is available.

**Cashier Test**

**Score** / 15

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city

9 %?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

**Cashier Test**

**Score** / 15

11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? Drivers Licence, Passport

15) How many \$20 bills are in a bank band? 25