

Laura Ward

Cell 916-583-0593

Home 916-731-8788

3707 Folsom Blvd. Sacramento, Ca. 95816

Career Objective

To obtain a challenging and responsible position where my customer service skills, relevant training and positive personality will enable me to make immediate and substantial contribution to your company.

Willing to learn all aspects of customer service and communications.

Profile of Abilities

California Food Handler ServSafe Certified

- ◆ Positive and professional rapport among management, co-workers/team members and the public.
- ◆ Highly self motivated...excellent multi-tasking ability.
- ◆ Excellent in customer relations with a positive attitude.
- ◆ Willing to take on new tasks and job responsibilities.
- ◆ Proficient and experienced in working effectively with people representing wide ranges of personalities.
- ◆ Productive without the need of close supervision, as well as being a constructive and cooperative team player.
- ◆ Self-starter strongly disciplined and well organized. Committed to continuing professional growth.
- ◆ Fast learner.
- ◆ Experienced in Gourmet Foods.

Education

Graduate from Sacramento High School, Sacramento, CA.

American River College, Sacramento, CA. Attending as a part-time student taking courses in political science.

Work History

Evans Kitchen

855 57th Street

Sacramento, Ca. 95819

Server / Catering Assistant

11-20-13 to 10-2015

Contact Evan (916) 662-6002

11-30-06 to 5-16-09

United Parcel Service

3200 Shore Street Distribution Center
West Sacramento, Ca. 95691
Contact Human Resource Dept. (916) 373-6860

10-01-05 to 05-30-06

Andiamo Restaurant

3401 Folsom Blvd.
Sacramento, Ca. 95816
Customer Service, Server/Hostess and Banquet Server
Contact Sharon - General Manager
Business Closed

11-15-04 to 8-26-05

Italian Importing Co.

5030 Folsom Blvd.
Sacramento, Ca. 95816
Deli Assistant / Banquet Server and Catering Assistant
Contact Marco (916) 266-3288
Location closed

03-19-04 to 9-16-04

David Berkley's

381 Pavilions Center Sac, Ca.
Sacramento, Ca. 95825
Counterperson / Customer Service
Contact Mark Patrick (916) 929-4422

10-14-02 to 3-14-04

Sellands Market Café

5840 H Street
Sacramento, Ca. 95819
Counterperson, assist in catering and customer service.
Contact Tamera Baker (916) 736-3333

10-15-01 to 7-5-02

Corti Brothers Market

59th and Folsom Blvd.
Sacramento, Ca. 95819
Courtesy Clerk
Contact Jeff or Lance (916) 732-3800