

Acrobat

outsourcing

Your Hospitality Staffing Professionals
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: S. SINA TUPA-Williamas
Email: SSSTUPA@COX.NET
Phone number: 409-889-3194

Working Experience:

Company Name: DZ SERVICES
Dates of Employment: SEPT 2017 - MAY 2018
Job Responsibility:

- Guide AIRCRAFTS to gates,
- LOAD & OFFLOAD Luggage
- Empty LAVATORY
- LOAD & OFFLOAD MAIL, HUMAN BODY etc.

Company Name: AMERICAN AIRLINES/EEAGELS
Dates of Employment: SEPT 2003 - 2011

Job Responsibility:

- Guide AIRCRAFTS to gate & OFF GATE
- LOAD & OFFLOAD AIRCRAFTS
- Empty LAVATORY
- INSPECT AIRCRAFT

Company Name: AMERICAN Airline
Dates of Employment: 2011 - 2017

Job Responsibility:

- Load & OFFLOAD AIRCRAFTS.
- Bring IN AIRCRAFTS & Guide them out
- Load & OFFLOAD government MAILS, Cargo,
- Human Body etc.

Skills

- TYPE 90 WPM
- Strong & Healthy & operate tugs &
- Pushback AIRCRAFTS
- CAN ALSO COOK good food.

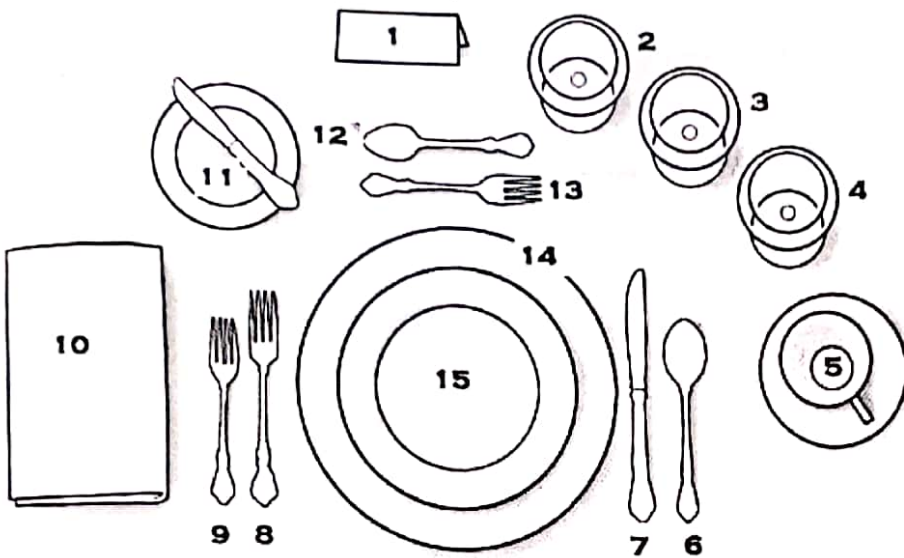
800.236.2276 • info@acrobatoutsourcing.com

Multiple Choice

- D 1) Food is served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A 3) Food and drinks are removed on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A 4) What part of a glass should you handle at all times?
a) The stem
b) The widest part of the glass
c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
a) Neatly and evenly across the tables
b) The creases should all be going in the same directions
c) The chairs should be centered and gently touching the table cloth
d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
c) Try to convince the guests to eat what you brought them
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>E</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>D</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>B</u> French Passing | D. Area for dirty dishware and glasses |
| <u>G</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>C</u> Tray Jack | G. Style of dining in which the courses come out one at a time |



Score /

Match the Number to the Correct Vocabulary

- 9 Dinner Fork
- 5 Tea or Coffee Cup and Saucer
- 7 Dinner Knife
- 3 Wine Glass (Red)
- 8 Salad Fork
- 14 Service Plate
- 4 Wine Glass (White)

- 10 Napkin
- 11 Bread Plate and Knife
- 1 Name Place Card
- 12 Teaspoon
- 13 Dessert Fork
- 6 Soup Spoon
- 15 Salad Plate
- 2 Water Glass

Fill in the Blank

1. The utensils are placed _____ inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? SUGAR, MILK etc.
3. Synchronized service is when: _____
4. What is generally indicated on the name placard other than the name? # of guests
5. The Protein on a plate is typically served at what hour on the clock? _____
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
check with chef.