

**Stephanie Plateman**

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**Qualifications**

Strong communication skills in all catering environments. Ability to take initiative, think on my feet, , exceptional team working skills, and able to resolve issues with tact and diplomacy. I have an appreciation of customer expectations and commercial demands.

Experienced Event Manager, Supervisor, Captain and Lead with the ability to instruct and train co-workers. Able to motivate co-workers and delegate responsibilities appropriately, demonstrating a well-organized approach to work to insure productively.

**Strong leadership skills to encourage productive work**

**Full-Understanding of all aspects of catering and banquet service and events from preparation and set-up, to the execution of the event, to break-down and settlement.**

**Flexibility and stamina with the ability to adapt to different working environments.**

**Experienced, opening, closing, and properly stocking a bar, setting buffets, arranging formal table settings, and all other aspects of catering and events.**

**Experience**

**Supervisor, Captain, Lead-Server, and Lead Bartender**

The Village 969 Market St San Francisco, Ca

Captain, Lead, and Supervisor for innumerable catering and banquet events

Consistently delivered service beyond the client's expectations, resourcing temporary help and managing employees

*September 2017 to present*

**Bartender**

The Tempest, Jessie alley San Francisco, Ca

Worked opening and closing shifts. Mixing drinks interacting with regular patrons frequenting the bar on my shift. Handled inventory, placed orders for spirits, wine and beer, Training newly hired bartenders

*June 2015 to august 2017*

**Education** - BA, San Francisco state graduated 1996

Bachelor's degree in Sociology

Body Therapy Center, Palo Alto, Ca

