

Home 732-952-3117 Cell 732-715
Email elwayellem@aol.com

To obtain a position that will utilize my customer service skills and expand to work team enviroment.

Bartender/Server

Deutscher Club of Clark Clark, NJ 2014-Still employed part-time

- Bartender
- Server
- Parties

Bartender/Server

Shot in the Dark/Connies Sayreville, NJ 2013-2009

- Bartender/Cook
- Inventory
- Weekly food and liquor orders

Bartender/Server

Cagneys/Giannas Sayreville, NJ 2009-1998

- Bartender/Hostess/Waitress
- Scheduling
- Inventory

Sayreville War Memorial High School
Middlesex County College
Institute of Audio Research and Technology

Ellen
Rusnek Name _____

Servers Test

Score 27 / 35

Multiple Choice

2 1) Food is served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

C 2) Drinks are served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

d 3) Food and drinks are removed on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

2 4) What part of a glass should you handle at all times?

- a) The stem
- b) The widest part of the glass
- c) The top

d 5) When you are setting a dining room how should you set up your tablecloths?

- a) Neatly and evenly across the tables
- b) The creases should all be going in the same directions
- c) The chairs should be centered and gently touching the table cloth
- d) All of the above

b 6) If you bring the wrong entrée to a guest what should you do?

- a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
- b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
- c) Try to convince the guests to eat what you brought them
- d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

Match the Correct Vocabulary

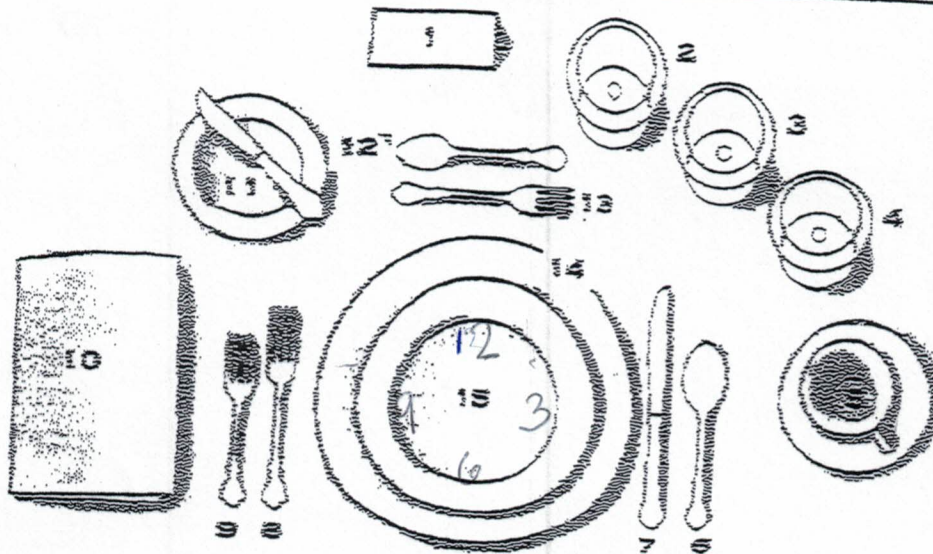
- X D Scullery
- X C Queen Mary
- A Chaffing Dish
- B French Passing
- G Russian Service
- F Corkscrew
- X E Tray Jack

- A. Metal buffet device used to keep food warm by heating it over warmed water
- B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)
- C. Used to hold a large tray on the dining floor
- D. Area for dirty dishware and glasses
- E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored
- F. Used to open bottles of wine
- G. Style of dining in which the courses come out one at a time

Servers Test

Name _____

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|----|-----------------------|----|------------------------------|
| 10 | Napkin | 8 | Dinner Fork |
| 11 | Bread Plate and Knife | 5 | Tea or Coffee Cup and Saucer |
| 12 | Name Place Card | 2 | Dinner Knife |
| 13 | Teaspoon | 2 | Wine Glass (Red) |
| 13 | Dessert Fork | 9 | Salad Fork |
| 6 | Soup Spoon | 14 | Service Plate |
| 15 | Salad Plate | 3 | Wine Glass (White) |
| 4 | Water Glass | | |

Fill in the Blank

- The utensils are placed 2 1/2" inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? Sugar & Cream
- Synchronized service is when: comes out in order ~ same time service } meals served at once.
- What is generally indicated on the name placard other than the name? Company
- The Protein on a plate is typically served at what hour on the clock? 6
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
See if we could notify the chef
accommodate
accommodate