

# Maya Robinson

## OBJECTIVE

To be apart of a company that includes professional growth. A work environment that's challenging and rewarding while also allowing me to utilize my skills & knowledge.

## EXPERIENCE

### AT&T CALL CENTER, AT&T; LOS ANGELES, CA - 2016-2017

Answers customer/client requests or inquiries concerning services, products, billing, equipment, claims, and reports problem areas. Also, utilize operational systems to process purchases of AT&T products and services; collections, payments for Wireless bills and accessories.

### BOX OFFICE, CINEMARK MOVIE THEATER; LONG BEACH, CA - 2016-2018

Perform daily concession maintenance duties clean and maintain the exterior and interior areas of the theatre including auditoriums, restrooms, lobbies, concession areas, and box office areas. Exhibit excellent guest service skills. Assist with other functions as instructed by the General Manager.

### ROSS DRESS FOR LESS, CASHIER; LOS ANGELES, CA 2018-2019

Associate may assist in specialized areas of store including, Cash Office, Front End, Fitting Room, Stock Room, Fine Jewelry or Customer Service. Responsibilities: Maintains good quality customer service at all times. Ensures proper merchandise presentation is maintained in accordance with company standards.

## EDUCATION

### HYDE PARK SEA CONTINUATION, LOS ANGELES, CA - GRADUATED 2018.

## SKILLS

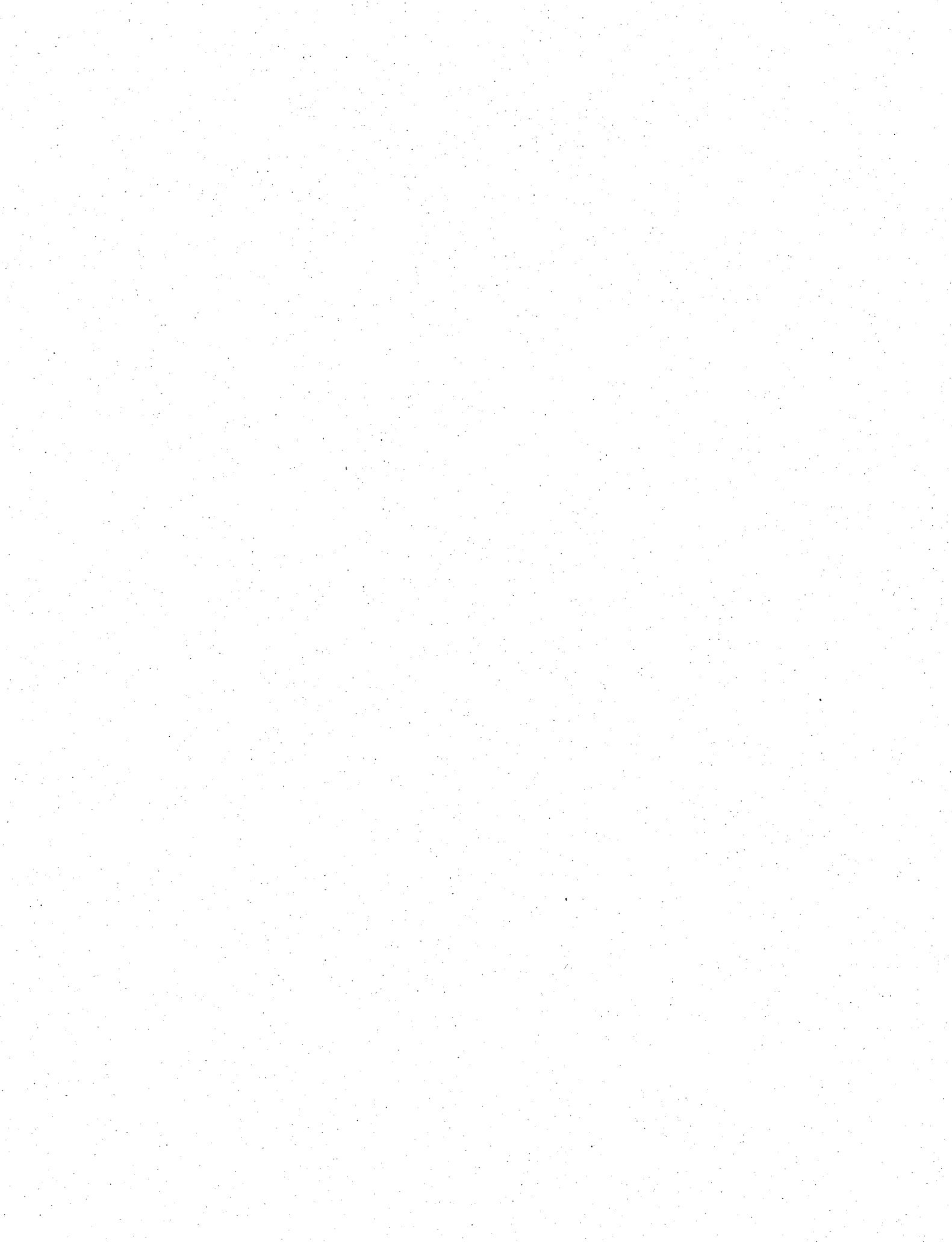
Ability to Work Under Pressure.

Decision Making. Time Management.

Self-motivation.

Conflict Resolution.

Leadership.





**Cashier Test**

**Score / 15**

O 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

C 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? California ID

✓ 15) How many \$20 bills are in a bank band? I believe 25 100