

**Eric LaChapelle**  
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**WORK EXPERIENCE**

**Crossroads Café**  
**Barista/Cashier**

**San Francisco, CA**  
**Feb 2018 - Present**

- Greeted customers, and responded to questions concerning the menu or otherwise
- Recommended items based on dietary needs and restrictions (i.e.: gluten free, vegan)
- Created a variety of drinks, such as lattes, mochas, cappuccinos, macchiato, etc.
- Designed various latte art, such as hearts and leafs
- Conducted inventory of coffee, ice cream, and frozen concentrate to order supplies as needed
- Prepared food such as sandwiches, crepes, salads, and created displays for pastries and food
- Assist in the kitchen to prepare menu items, such as ahi tuna, Caribbean chicken, yellow fin potatoes, etc.
- Processed customers' bills using cash registers, and issued receipts, refunds, or change
- Created a positive atmosphere for patrons and resolved any complaints

**Delancey Street Foundation – Christmas Trees**  
**Cashier**

**Oakland, CA**  
**Nov 2018 – Dec 2018**

- Greeted customers and provided information and directions
- Recommended and located Christmas trees to meet customer needs
- Computed prices and total purchases and processed cash, and credit payments
- Unloaded deliveries of up to 1,000 trees, twice per week
- Created product displays to ensure proper fronting of Christmas trees. Decorated various trees with ornaments, which were purchased as-is for up to \$500.
- Processed customers' bills using cash registers, and issued receipts, refunds, or change
- Sole cashier in charge of calculating and safekeeping daily profits, which accumulated to \$700,000 in 30 days.

**Cimico Signs**  
**Installer**

**Vacaville, CA**  
**Dec 2016 – June 2017**

- Read blueprints and other specs to determine installation requirements
- Measured and marked surfaces using tape measures and marking devices
- Measured and cut signage, handcrafted vinyl signs, and LEDS to install in various locations
- Wired transformers to buildings to create lighting for signs

**Safeway**  
**Night Crew Manager**

**Dixon, CA**  
**Jan 2005 – Jan 2013**

- Oversaw a staff of four team members, and created weekly scheduling
- Completed daily store orders to maintain store inventory
- Conducted quality control checks on items to ensure that product dates are current and up to date

**Person in Charge (PIC)**

- Primary contact for Safeway customers, providing efficient quality service and overseeing store personnel
- Operated as a Cashier or Checker when needed, and supervised the sales floor

**Produce Clerk**

- Prepared products for placement on sales floor by trimming, washing or wrapping produce

**EDUCATION**

California Food Handlers Card  
Will C. Wood High School, Diploma

April 2019  
May 2003