

# DEIMENTRIUS M. CLAY

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Seeking position to use my extensive management and organizational skills with an opportunity for growth

## EXPERIENCE

### APRIL 2018 – JANUARY 2019

#### **Food & Beverage Operations Manager – HMS Host**

Manage all aspects of airport operations at Chili's and Starbucks. Duties include hiring, training, supply ordering, payroll and budget management. Conduct staff training on POS system and customer service. Create training schedules, weekly schedules and supervisor schedules. Extensive cash handling and excellent customer service. Directly supervised for approximately 30-50 Union Associates on each shift

### MAY 2008 - PRESENT

#### **Executive Chef/Owner – Lady Esther's Original Southern Café/Catering**

Manage all aspects of small restaurant/catering business including hiring, training, marketing, supply ordering, payroll and budget management. Coordinate, develop and arrange all catering events including budget, client vision, staffing and preparation. Develop and modify company policies and procedure. Conduct staff training on POS system, and customer service. Balance and deposit store daily receipts. Extensive cash handle and excellent customer service.

### APRIL 2014 – JUNE 2017

#### **Area Supervisor - Kohls**

Evaluated effectiveness of Cashiers customer service skill with customers, ensured they provided service with friendly engagement and integrity. Prepared weekly scheduling for staff, balanced and deposited store daily receipts, prepared store for closing. Resolved customer complaints, ensured positive store experience for all customers. Supervised Cashiers.