

Maribel Pacheco

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OBJECTIVE

To secure a full time position where my skills and experience will benefit the success of my employer.

SKILLS

- Housekeeper experience for 4 Stars Hotel
- Experience with different cleaning chemicals
- Excellent customer service & interpersonal skills
- Ability to communicate effectively
- Thrives in fast paced Environment
- Strong attention to detail skills
- Bilingual (english second language)
- Ability to multitask without compromising Quality
- Excellent work ethics

EXPERIENCE

* Experience on Differents work fields through the years

- Hotel Housekeeper at Marriott UTC La Jolla [2007-2010]
- Yacht interior cleaning
- RESCOM cleaning Company [2010-2014]
- Elite Cleaning agency [2010-2014]
- Cleaning occupied condominiums all through San Diego Area.
- Courtesy Clerk Vons Groceries
- Bellinas Cleaning service 2003 to 2017 (self contractor) w1099
- Housekeeper for La Jolla Inn Hotel boutique [01/08/2017 -12/16/2018]
 - My job was as a Housekeeping team Leader

* I have references if needed

- ❖ Legal Documents to work in USA

Housekeeping Test

- During which of the following situation(s) should you wear gloves? ✓
 - When handling disinfectant solutions YES
 - When cleaning guest rooms YES
 - When handling soiled linen YES
 - When handling or disposing of waste
 - All of the above
- Which of the following should be cleaned daily?
 - Chairs, lamps, and tables
 - Tabletops, bed, and handrails
 - Grab bars, light, tops of doors and counters
 - Floors, sinks, toilets, and latrines
 - All of the above
- True or False: You do not need to use a separate cloth for cleaning bathrooms.
- True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
- Should the following be cleaned daily or weekly? Circle one.

a) Floors	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
c) Carpets in guest rooms	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
e) Soiled linen	<input checked="" type="radio"/> Daily <input type="radio"/> Weekly
- The best way to clean the floors:
 - Scrubbing
 - Dry sweeping and dusting
 - Sweeping, mopping and dusting *vacuuming first*
 - Wet mopping
- What should do if you spill liquids or see a liquid spill?
 - Leave it for someone else to clean- up
 - Wait until the end of your shift to clean it
 - Flag the spill and clean it up immediately
 - Not sure
- The proper procedure for cleaning spills of blood and other body fluids is: *Avoid Contact*
 - Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - Find the janitor on- duty and ask him to clean it up
 - Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - Nothing
- What do you do if you encounter with bed bugs in a guest room?

Report immediate to supervisors, & put sheets all the linen from that room in plastic bag to avoid production trespassing
- What do you do if you find Lost and Found items in a guest rooms?

the integrity is Number ONE. I Report everything put in a bag with room Number, the Date & I signed.
- Describe the difference between a disinfectant and a cleaning solution?

they both are for the same purpose - Degreasers - for sink showers - toilets - windows for glass Mirror marmot - glass tables etc