

Benita Ross

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Experience

4/17 @ 10am

Housekeeper

HSS Staffing

June 2017 to April 2018 (9 Months)

Cleaning restroom replenish supplies dusting vacuum mopping cleaning window sills pulling linen making beds stocking cart

Housekeeper

Marriott by courtyard

June 2016 to September 2017 (1 Years, 2 Months)

Cleaning restroom replenish supplies dusting vacuum mopping cleaning window sills pulling linen making beds stocking cart

Housekeeper

Hampton Inn

February 2014 to May 2016 (2 Years, 2 Months)

Cleaning restroom replenish supplies dusting vacuum mopping cleaning window sills pulling linen making beds stocking cart

Education

Avondale High

Na. 1986

Name: Benita Ross

Score 11 / 14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?

- a) When handling disinfectant solutions
- b) When cleaning guest rooms
- c) When handling soiled linen
- d) When handling or disposing of waste
- ☒ e) All of the above

2. Which of the following should be cleaned daily?

- a) Chairs, lamps, and tables
- b) Tabletops, bed, and handrails
- c) Grab bars, light, tops of doors and counters
- d) Floors, sinks, toilets, and latrines
- ☒ e) All of the above

3. True or False: You do not need to use a separate cloth for cleaning bathrooms.

4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.

5. Should the following be cleaned daily or weekly? Circle one.

- a) Floors Daily/Weekly
- b) Toilets and latrines Daily/Weekly
- c) Carpets in guest rooms Daily/Weekly
- d) Carpets in offices Daily/Weekly
- e) Soiled linen Daily/Weekly

6. The best way to clean the floors:

- a) Scrubbing
- b) Dry sweeping and dusting
- ☒ c) Sweeping, mopping and dusting
- d) Wet mopping

7. What should do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean- up
- b) Wait until the end of your shift to clean it
- ☒ c) Flag the spill and clean it up immediately
- d) Not sure

8. The proper procedure for cleaning spills of blood and other body fluids is:

- ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
- b) Find the janitor on- duty and ask him to clean it up
- c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
- d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

Close room and let the head person know asap

10. What do you do if you find Lost and Found items in a guest rooms?

Turn in to Sup. write name + room no. and date

11. Describe the difference between a disinfectant and a cleaning solution?

cleaning solution is for restrooms
disinfectant is to clean and wipe down