

vincent gant

Ten Year Customer Service Expert, With Extensive Management Experience.

Dallas, TX

vincentgant2_9bx@indeedemail.com

2544233825

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Customer Service Representative

General Dynamics Corporation - Waco, TX

January 2016 to April 2017

My duties at this employer included answering inbound telephone calls pertaining to the Affordable Care Act. I was responsible for providing exceptional customer service, helping consumer apply for, and manage their accounts with the federal healthcare systems, and solving any additional problems the consumer may have pertaining to their health insurance.

Manager

Mod's Pizza - Austin, TX

March 2015 to January 2016

With this employer, for which I was a manager, my duties included supervising employees, close/open the store, commit to quality customer service, count and audit drawer, inventory, stock store with supplies, maintain an orderly positive work environment.

Garden Center Associate

Earthscapes Garden & Home Landscape Architecture - Temple, TX

September 2014 to February 2015

This role required me to maintain planting products, trees, shrubs, etc. I was also responsible for landscaping, and providing great customer service.

Education

Hospitality

Central Texas College - Gatesville, TX

August 2007 to May 2009

Skills

Cooking (10+ years)

Certifications/Licenses

TABC Certified

January 2016 to July 2017

Food Handler

January 2016 to July 2017

Culinary Arts

May 2008 to Present

Certification from Central Texas College for cooks.