

# RUSSELL DE VERA

3165 Willow Pass Rd  
Concord, CA 94519  
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## **Employment History:**

### ***Neiman Marcus Group, San Francisco, CA***

#### ***Dishwasher, 10/22/15 to 4/13/2016***

- Responsible for being an active team player in the smooth and efficient retail operation of the restaurant
- Ensures back kitchen areas are safe and clean
- Facilitate the progression of service by servicing all utensils and small wares
- Performs additional tasks as required

### ***Ghirardelli Chocolate Company, San Francisco, CA***

#### ***Busser/Server, 03/23/2014 to 11/14/2014***

- Greet and provide excellent guest service when on the store floor
- Be knowledgeable of price and product information
- Bus tables/set up table presentation
- Keep supplies stocked- fountain and condiment stations
- Serve and deliver ice cream to guest

### ***ABM Industries Janitorial Service(Westfield Mall) San Francisco, CA***

#### ***Dish Washer/Busser 10/20/2011 to 3/10/2014***

- Sort dishes,silverware and trays
- Scrape dishes,silverware and per-rinse to send to the dish machine
- Receive and or send dishes, silverware and trays into dish machine
- Separate recycling and compost
- Clean equipment,dish room and dish machine
- Assist with counting inventory
- Lead will assign special cleaning projects clean equipment,dish room floor,dish machine,organize dishes on shelves, clean bus carts and other items in the dish room area as requested by management

#### ***Busser***

- Buss tables in a timely manner
- Sort dishes & recycling at bus station
- Sweep assigned areas
- Assist with bus carts (when needed)
- Follow instruction given by lead, foreperson, supervisor or manager

## **Education:** Olympic High School – Concord, CA - Graduate 6/14/2010

**Skills:** Verbal communication and computer skills(office word); Team-player; Reliable; Flexible and able to multi task in a high paced environment in pressure situations; Dependable to work with minimal supervision and great quality customer service.