

## **RUSSELL DE VERA**

3165 Willow Pass Rd

Concord, CA 94519

Cell (925)332-8626

Home(925)446-4649

### **Employment History:**

***Neiman Marcus Group, San Francisco, CA***

***Dishwasher, 10/22/15 to 4/13/2016***

- Responsible for being an active team player in the smooth and efficient retail operation of the restaurant
- Ensures back kitchen areas are safe and clean
- Facilitate the progression of service by servicing all utensils and small wares
- Performs additional tasks as required

***Ghirardelli Chocolate Company, San Francisco, CA***

***Busser/Server, 03/ 23/2014 to 11/14/2014***

- Greet and provide excellent guest service when on the store floor
- Be knowledgeable of price and product information
- Bus tables/set up table presentation
- Keep supplies stocked- fountain and condiment stations
- Serve and deliver ice cream to guest

***ABM Industries Janitorial Service(Westfield Mall) San Francisco, CA***

***Dish Washer/Busser 10/20/2011 to 3/10/2014***

- Sort dishes, silverware and trays
- Scrape dishes, silverware and per-rinse to send to the dish machine
- Receive and or send dishes, silverware and trays into dish machine
- Separate recycling and compost
- Clean equipment, dish room and dish machine
- Assist with counting inventory
- Lead will assign special cleaning projects clean equipment, dish room floor, dish machine, organize dishes on shelves, clean bus carts and other items in the dish room area as requested by management

#### **Busser**

- Buss tables in a timely manner
- Sort dishes & recycling at bus station
- Sweep assigned areas
- Assist with bus carts (when needed)
- Follow instruction given by lead, foreperson, supervisor or manager

**Education:** Olympic High School – Concord, CA - Graduate 6/14/2010

**Skills:** Verbal communication and computer skills (office word); Team-player; Reliable; Flexible and able to multi task in a high paced environment in pressure situations; Dependable to work with minimal supervision and great quality customer service.