

## Employment Application

Acrobat Outsourcing is an equal opportunity employer dedicated to non-discrimination in all employment practices. Acrobat Outsourcing selects the best qualified individual for the job based on job-related qualifications regardless of race, age (40+), color, religion, gender, national origin, ancestry, marital status, sexual orientation, disability or any other status protected by applicable law.

### PLEASE PRINT

Full Name Long Nguyen Home Telephone (816) 716-0698 Other Telephone ( )             
 Present Address 5317 N. Michigan Ave, Kansas City, MO 64118  
 Permanent Address, if different from present address:             
 Email Address nguy4227@gmail.com

### EMPLOYMENT DESIRED

Position applying for: Server  
 Are you currently registered with any staffing and/or employment agencies? If so, please list             
 Salary desired: \$11/hr

Are you applying for: Full-time work? Yes ☐ No ☒ Part-time work? Yes ☐ No ☒  
 Temporary work, e.g., summer or holiday work? Yes ☐ No ☒ From:            To:             
 How did you find out about our open position? (Please check fill in proper name of source):  
 Referral ☐ Name of Referral            Newspaper ☐ Job Fair ☒ Agency ☐ Company Website ☐  
 Other Web Posting ☐ Other Source ☐  
 Could you work overtime, if necessary? Yes ☒ No ☐ If hired, on what date could you start working? immediately

Please keep in mind that schedules and shifts may vary depending on position and season. Additionally, the hours may vary from week to week, depending on the company needs. Please list only the times/days you're available to work below.

| SPECIFY HOURS AVAILABLE DAILY                                                                         | SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|-------------------------------------------------------------------------------------------------------|--------|--------|---------|-----------|----------|--------|----------|
| AM                                                                                                    | 10 AM  | 10 AM  | 10 AM   | 10 AM     | 10 AM    |        |          |
| PM                                                                                                    | 3 PM   | 3 PM   | 3 PM    | 3 PM      | 3 PM     |        |          |
| Do you have any vacations or extended leaves planned in the next 12 months? If so, please list dates: |        |        |         |           |          |        |          |

### PERSONAL INFORMATION

Have you ever applied to or worked for Acrobat Outsourcing before? Yes ☒ No ☐ If yes, when?             
 Do you have friends or relatives working for Acrobat Outsourcing? Yes ☒ No ☐ If yes, please state name and relationship           

If hired, would you have a reliable means of transportation to and from work? Yes ☒ No ☐  
 If hired, can you present evidence of your legal right to live and work in this country? Yes ☒ No ☐  
 State age if you are under 18           . If you are under 18, hire is subject to verification that you are of minimum legal age to work.  
 Are you able to perform the essential functions of the job for which you are applying? Yes ☒ No ☐

If no, describe the functions that cannot be performed. (Note: We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.)

Pursuant to any and all Fair Chance Ordinances, we will consider for employment qualified applicants with arrest and conviction records.

## EDUCATION & SKILLS

|                                                                                                                                                                                              |                      |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|--|
| NAME OF SCHOOL                                                                                                                                                                               | Oak Park High School |  |
| CITY & STATE                                                                                                                                                                                 | Kansas City, MO      |  |
| GRADE OR DEGREE COMPLETED                                                                                                                                                                    | YES                  |  |
| DID YOU GRADUATE?                                                                                                                                                                            | YES                  |  |
| Do you have any special licenses, certificates or special training? If so please list under "Special"                                                                                        | YES                  |  |
| Are you computer literate? If so, list software knowledge under "Special."                                                                                                                   | YES                  |  |
| Are you proficient with Point of Sales Systems? If so please list which ones under "Special."                                                                                                | YES                  |  |
| Do you have any other experience, training, qualifications or special skills, which you feel make you especially suited for work at Acrobat Outsourcing? If so, please list under "Special." | YES                  |  |
| Special: make websites, worked as server for 1yr 8mo been in hospitality most of my work life                                                                                                |                      |  |

## EMPLOYMENT HISTORY

List below all present and past employment starting with your most recent employer (last 10 years is sufficient). Account for unemployment periods of three months or more.

Are you currently employed? Yes ☒ No ☐  
If so, may we contact your current employer? Yes ☐ No ☐

Name and Address of Employer: Ameristar Casino 3200 N. Ameristar Dr, Waco, 64161  
Type of Business: Casino & Hotel  
Telephone No. (816) 414-7000  
Your Position and Duties: Server, set tables, bus tables, deliver drinks, promote promotional items, break down station, make tea & coffee, sweep at end of night  
Dates of Employment: From 2014 To 2016  
Reason for Leaving: moved to Seattle, WA

Name and Address of Employer: Olive Garden 500 NW Barry Rd, KCMO 64155  
Type of Business: Dining  
Telephone No. (816) 468-7540  
Supervisor's Name: Lucinda  
Your Position and Duties: assist servers, clean up floor, fold silverware, break down station  
Dates of Employment: From 2013 To 2014  
Reason for Leaving: left for another position

Name and Address of Employer: Red Carpet Valet, 1053 Lake Washington Blvd, Renton WA 98056

Telephone No. (206) 528-2162

Supervisor's Name

Valer

Valer, greet guests, park cars, deliver cars, answer hotel questions, enter tickets in system, receive payment for parking

Dates of Employment: From 2017 To 2018

Reason for Leaving: became self-employed

Name and Address of Employer: Uber, 5317 N. Michigan Ave, KCMO 64118.

Type of Business: Rideshare

Your Position and Duties: Rideshare partner, use app to get riders to and from location, provide conversation, analyze needs by asking questions and reading body language

Dates of Employment: From 2018 To current

Reason for Leaving:

Have you ever been fired from any previous place of employment? If so, please explain: No

MILITARY SERVICE

Have you obtained any special skills or abilities as the result of service in the military? Yes No

JOB RELATED REFERENCES

List below three persons not related to you who have knowledge of your work performance within the last three years.

Name: Ali Khettouch

Address: N/A

Occupation: Location Manager

Relationship: Manager

Number of Years Acquainted: 1

Telephone No. (206) 446-6895

Name: Jamie Vo

Address: N/A

Occupation: Car Dealership owner

Relationship: Boss

Number of Years Acquainted: 9

Telephone No. (913) 940-3085

Name: Matt, To +

Address: N/A

Occupation: Server/Busser

Relationship: friend

Number of Years Acquainted: 15

Telephone No. (816) 838-1079

Name: N/A

Address: N/A

Occupation: N/A

Relationship: N/A

Number of Years Acquainted: N/A

Telephone No. (816) 838-1079

Name: N/A

Address: N/A

Occupation: N/A

Relationship: N/A

Number of Years Acquainted: N/A

Telephone No. (816) 838-1079

Name: N/A

Address: N/A

Occupation: N/A

Relationship: N/A

Number of Years Acquainted: N/A

Please Read Carefully, Initial Each Paragraph and Sign Below

LN I hereby certify that I have not knowingly withheld any information that might adversely affect my chances for employment and that the answers given by me are true and correct to the best of my knowledge. I further certify that I, the undersigned applicant, have personally completed this application. I understand that any omission or misstatement of material facts on this application or on any document used to secure employment shall be grounds for rejection of this application or for immediate discharge if I am employed, regardless of the time elapsed before discovery.

LN I hereby authorize Acrobat Outsourcing to thoroughly investigate my references, work record, education and other matters related to my suitability for employment and, further, authorize the references I have listed to disclose to the company any and all letters, reports and other information related to my work records, without giving me prior notice of such disclosure. In addition, I hereby release the company, my former employers and all other persons, corporations, partnerships and associations from any and all claims, demands or liabilities arising out of or in any way related to such investigation or disclosure.

LN I hereby authorize Acrobat Outsourcing and its authorized representatives to solicit information regarding my background, which may include but not be limited to, information about my employment, education, and/or criminal history, which may be in the files of any federal, state, or local criminal justice and law enforcement agency and general public records history.

LN I understand that if selected for hire, it will be necessary for me to provide satisfactory evidence of my identity and legal authority to work in the United States, and that federal immigration laws require me to complete an I-9 form in this regard within three days of my hire date.

LN Acrobat Outsourcing is an at-will employer. I understand that nothing contained in the application, or conveyed during any interview, which may be granted or during my employment, if hired, is intended to create an employment contract between me and the company. In addition, I understand and agree that if I am employed, my employment is for no definite or determinable period and may be terminated at any time, with or without prior notice, with or without cause, at the option of either myself or the company, and that no promises or representations contrary to the foregoing are binding on the company unless made in writing and signed by me and the company's designated representative.

I hereby acknowledge that I have read and understand the above statements.

Applicant's Signature



Date

04/22/19

# Long Nguyen

Jr. Full Stack Developer

Kansas City, MO 64118

longnguyen458\_e6t@indeedemail.com

(816) 716-6683

A creative, engaging, full stack developer with a passion for front-end development and UI Design. Specializes in customer satisfaction through teamwork and maintains a commitment to exceed expectations. Actively pursuing opportunities to provide programming skills, leadership ability, and enthusiasm to a fast-paced environment as a full stack developer.

Authorized to work in the US for any employer

## Work Experience

### Lyft/Uber Partner Driver

Uber - Seattle, WA

January 2018 to Present

- Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety
- Assured that the vehicle is maintained in excellent condition and is cleaned regularly and in-depth knowledge of vehicle maintenance is applied
- Drive V.I.P. to various destinations upon request, with knowledge of various cities and efficient routes
- Neat and smart appearance, customer friendly and intellectual individual with desire to exceed expectations
- Ensured that customer arrived safely and timely to their destination while creating customer satisfaction.
- Created Excel spreadsheet and maintained files to track mileage, maintenance, and miscellaneous expenses.
- Managed routes through use of iPhone app technology.

### Valet Parking Attendant

Red Carpet Valet - Seattle, WA

July 2017 to March 2018

- Open hotel main doors and assist guests/visitors entering and leaving the property.
- Assist guests with opening/closing vehicle doors.
- Welcome guests and visitors with appropriate greetings of the day.
- Acknowledge and greet guests within 25 to 30 seconds and provide professional, fast and friendly service.
- Able to communicate parking procedures to guests/visitors.

- Tag guest vehicle keys with date & time, registration number, make/model, room number or contact number of the guest.
- Provide correct counter token or receipt of valet parking to the guest.
- Verify guests token or receipt with the one attached to the key before handing over keys or vehicle to the guest.
- Announce for guests driver on the mic when the guest is ready to depart from the hotel.
- Announce for guests car on the mic when the guest handover the parking token or receipt.
- Able to effectively park and retrieve guests cars without causing damage to the vehicle.
- Ability to drive and operate manual and automatic transmission vehicles.
- Able to provide guests with direction and local areas of interest and activities.
- Give fond farewell to all guests who are departing as per hotel standard.
- Monitor and direct personal and commercial vehicle traffic on property, including guest vehicles, taxi cabs, limousines, and buses.
- Ensure vehicles are legally parked and to maintain a smooth and efficient flow of traffic.
- Ensure all guests valet experience are memorable, unique and as per the hotel's standards.
- Responsible to maintain the security of vehicles, belongings kept inside the car and vehicle keys.
- Responsible to follow up with guests to ensure their requests or problems have been met to their satisfaction.
- Responsible for opening and closing parking area or facility.
- Document and report all vehicle incidents like damages, accidents, theft, missing articles etc..
- Review shift logs/daily memo books and document any relevant details or information in logbook.
- Report accidents, injuries, and unsafe work conditions to the supervisor or manager.
- Monitor and maintain safety, security, and cleanliness of parking areas, portico and behind the valet stand.
- Responsible to report any security or safety problems, safety hazards and potential security problems to the supervisors.

- Re-route traffic when parking facility reaches maximum capacity and ensure staff is informed.

### Web developer intern

Lean Start Lab

October 2016 to January 2017

\* Pitched in to assist senior developers when deadlines were pressing and staffing needs were minimal.

\* Applied knowledge of JavaScript and Object-Oriented Programming to create successful designs.

\* Established milestones for projects and ensured that all team members were well-prepared so that

deadlines were met.

### Education

### Certification of completion in Computer Science

Wozu - Phoenix, AZ

June 2018 to February 2019

### None in Computer Science

Metropolitan Community College - Kansas City, MO

August 2015 to May 2016

### None in Computer Science

LaunchCode - Kansas City, MO

June 2015 to August 2015

### None in Computer Science

Udemy - Work at Home

January 2016

### Skills

JavaScript (2 years), ReactJS (1 year), AngularJS (Less than 1 year), Node (Less than 1 year), Mongo  
 dB (Less than 1 year), jQuery (2 years), TypeScript (Less than 1 year), Es6 (1 year), AJAX (Less than 1  
 year), Express (Less than 1 year), Mongoose (Less than 1 year), Passport (Less than 1 year), WebAPI  
 (Less than 1 year), Bootstrap (2 years), CSS (2 years), HTML 5 (2 years), Visual Studio (1 year), Git (1  
 year), NPM (2 years), Atom (Less than 1 year), Heroku (Less than 1 year), mLab (Less than 1 year)

### Links

<http://longpunguyen.github.io>

<http://www.linkedin.com/in/long-nguyen-a3b6326a>

<https://github.com/nguy4227>

## Software developer

February 2019 to Present

Certification of completion

## Publications

### MiPI (Woz U group project)

<https://github.com/nguy4227/MiPI>

January 2019

MiPI is a photo based public portfolio sight to promote artists from all over the world.  
\$ integrates a grid system like Instagram bootstrap technologies  
\$ integrated API's allowing users to sign in through google, twitter, GitHub, etc.

### Vu Auto Sales website (side project)

February 2019

The Vu Auto Sales website limits phone traffic and list vehicles dynamically.  
\$ Uses next.js to load site through server.  
\$ Integrated template for sleek UI

### My Portfolio

<http://longpnnghuyen.github.io>

This is a portfolio showcasing some skill sets and my projects as well as a little about me.

**Servers Test**

Name Long Nguyen

Score 30 / 35

**Multiple Choice**

1) Food is served on what side with what hand? b

a) On the left side with the left hand

b) On the left side with the right hand

c) On the right side with the left hand

d) On the right side with the right hand

2) Drinks are served on what side with what hand? d

a) On the left side with the left hand

b) On the left side with the right hand

c) On the right side with the left hand

d) On the right side with the right hand

3) Food and drinks are removed on what side with what hand? a

a) On the left side with the left hand

b) On the left side with the right hand

c) On the right side with the left hand

d) On the right side with the right hand

4) What part of a glass should you handle at all times? b

a) The stem

b) The widest part of the glass

c) The top

5) When you are setting a dining room how should you set up your tablecloths? d

a) Neatly and evenly across the tables

b) The creases should all be going in the same directions

c) The chairs should be centered and gently touching the table cloth

d) All of the above

6) If you bring the wrong entrée to a guest what should you do? d

a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn

b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served

c) Try to convince the guests to eat what you brought them

d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**

D Scullery

E Queen Mary

A Chaffing Dish

B French Passing

G Russian Service

F Corkscrew

C Tray Jack

A Metal buffet device used to keep food warm by heating it over warmed water

B Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

C Used to hold a large tray on the dining floor

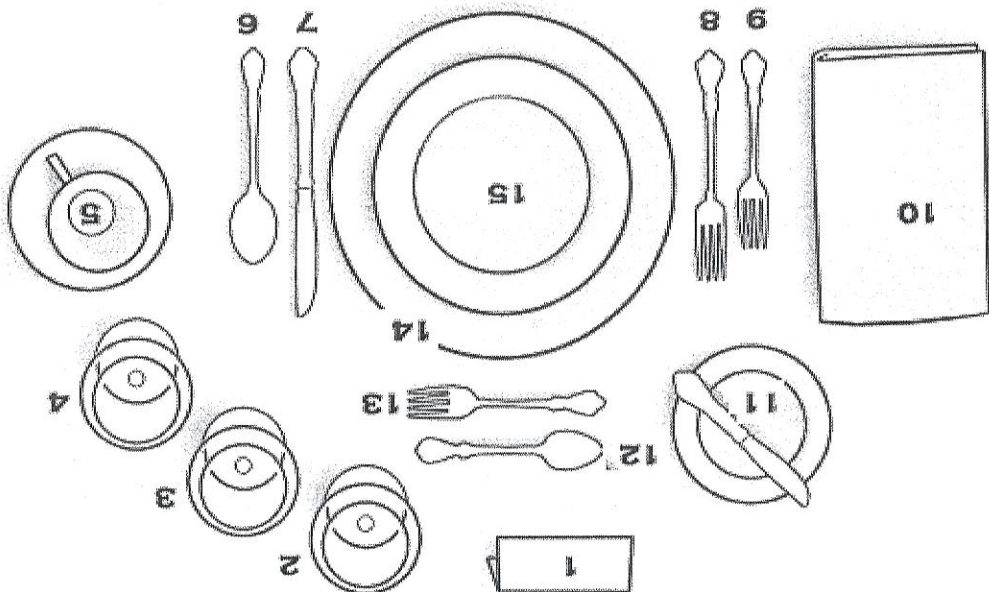
D Area for dirty dishware and glasses

E Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F Used to open bottles of wine

G Style of dining in which the courses come out one at a time

Name Long Nguyen Servers Test Score / 35



**Match the Number to the Correct Vocabulary**

|    |                              |
|----|------------------------------|
| 10 | Napkin                       |
| 11 | Bread Plate and Knife        |
| 1  | Name Place Card              |
| 12 | Teaspoon                     |
| 13 | Dessert Fork                 |
| 6  | Soup Spoon                   |
| 15 | Salad Plate                  |
| 4  | Water Glass                  |
| 8  | Wine Glass (White)           |
| 5  | Tea or Coffee Cup and Saucer |
| 7  | Dinner Knife                 |
| 2  | Wine Glass (Red)             |
| 9  | Salad Fork                   |
| 14 | Service Plate                |
| 3  | Wine Glass (White)           |

**Fill in the Blank**

- The utensils are placed 12 inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? Sugar & Cream
- Synchronized service is when: Style of service used for small meal functions
- What is generally indicated on the name placard other than the name? Table number Room
- The Protein on a plate is typically served at what hour on the clock? 3 and 9
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? Inform the chef