

Ryan Barksdale

◆ Los Angeles, CA RyanIBarksdale@gmail.com (323) 385-1417

Hungry, self-motivated team player. Outstanding professionalism with excellent interpersonal and communication skills. Dedicated work ethic. Experienced in sales and computer technologies. Member of NCAA Soccer and Junior Olympic Swimming Teams.

EDUCATION

- ◆ Barry University,
Bachelor of Arts in Communication
Academic Scholarship

Miami, FL
December 2014

- ◆ Citrus Community College,
Associates Degree in Psychology

Glendora, CA
May 2010

PERSONAL

- Visit nursing homes with my family 1995 - 2017
- Extensive Volunteer work: local homeless shelter; Hosted Soccer Clinic at Calvary Church Soccer Complex; Supervised a group of 20 children ages 5-16 at SEP Youth Spiritual Enrichment Camp
- Volunteered for numerous convalescent homes with the Boy Scouts of America 1997-2014 and the Salvation Army.
- Contributed to success of family hosting of international students. Exposure to, and interaction with a wide array of international cultures (i.e., Brazil, Jordan, China, Saudi Arabia).

WORK EXPERIENCE

KFC

Team member

I work the register to take orders.
I hand serve side orders./
I do routine restaurant cleaning

Los Angeles, CA
2019

- ◆ SD&A Teleservices
Professional Fundraiser

Los Angeles, CA
2018 - 2019

I use a computer program and a headset to call donors to raise funds for the following humanitarian organizations:
Sierra Club, , Fine Arts Museums of San Francisco, The Smithsonian, Monterey\ Bay Aquarium, and Greater Los Angeles Zoo. ASPCA, Heifer International, MSF Doctors Without borders.

- ◆ Uber Eats
Food Delivery Driver

Los Angeles, CA
2016 - 2018

Used the Uber driver app to receive UberEats requests.
Secured food orders in app and picked items up at restaurants
Delivered meals to Uber Customers

- ◆ Zimmerman Advertising
Account Coordinator

Fort Lauderdale, FL
2014 - 2015

Proof ads and scripts to ensure accuracy and legal compliance
Submitting media action requests, and creative briefs
Manage all billing with the client and internal accounting processes

SKILLS

- ◆ Proficient with Microsoft Office (Word, Excel, PowerPoint) and Mac Systems

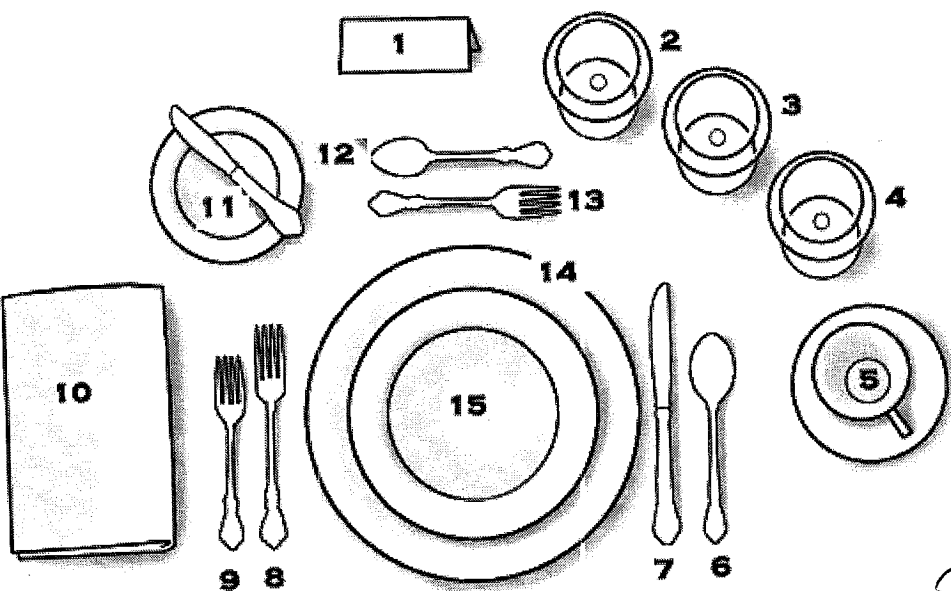
Multiple Choice

- B 1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- B 2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand
- a 4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

77%

Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | A. Metal buffet device used to keep food warm by heating it over warmed water |
| <u>E</u> Queen Mary | B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | C. Used to hold a large tray on the dining floor |
| <u>B</u> French Passing | D. Area for dirty dishware and glasses |
| <u>G</u> Russian Service | E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | F. Used to open bottles of wine |
| <u>C</u> Tray Jack | G. Style of dining in which the courses come out one at a time |



Score / 35

Match the Number to the Correct Vocabulary

- 6 Dinner Fork
 5 Tea or Coffee Cup and Saucer
 7 Dinner Knife
 2 Wine Glass (Red)
 9 Salad Fork
 14 Service Plate
 3 Wine Glass (White)

- 10 Napkin
 11 Bread Plate and Knife
 1 Name Place Card
 12 Teaspoon
 13 Dessert Fork
 6 Soup Spoon
 15 Salad Plate
 4 Water Glass

Fill in the Blank

1. The utensils are placed 3 (1) inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Sugar / Cream
3. Synchronized service is when: More than one server same time
4. What is generally indicated on the name placard other than the name? Title
5. The Protein on a plate is typically served at what hour on the clock? 3 4
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
Tell the cooks

Cashier Test

Score 125 / 15

25 (83%)

b 1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

a 2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

c 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

a 4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

c 5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

c 6) What is the current sales tax rate in your city 10.3% 7.5

c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

A

- 11) Counterfeit pens should be used on which three denominations?
- a) \$20, \$50, \$100
 - b) \$10, \$20, \$50
 - c) \$5, \$50, \$100
 - d) \$10, \$20, \$50

B

- 12) How many times should you count change when giving it to the customer?
- a) one
 - b) two
 - c) three
 - d) no need to count

Question & Answer:

13) What is the minimum age for legal alcohol purchases?

21

14) What are the acceptable forms of ID for alcohol purchases?

Drivers License / State I.d.

15) How many \$20 bills are in a bank band?

100