

BRITANIE O'BRYAN

4/25 @ 11am

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Employment History

09/2013 - 04/2014 Hostess Olive Garden

I was promoted to be head hostess. As head hostess you are to set up the entire floor board. I'd make sure all of our servers are present. I was to make sure all the sections are clean. I was responsible for keeping up the entire front lobby. I would take reservations as well as give correct quote times for a wait. I would also have to organize parties, push tables together, as well as set out menus.

05/2014 - 04/2015 Server/Party Hostess Main Event

As a server I was to ensure my guests don't have any allergies. Bring them out the correct things. Accommodate any other needs. As a party hostess I planned parties for children. I have to speak with a parent to see what package they would like. I had to organize an area for the food and cake. I was responsible for 20+ children at a time in a giant arcade. My job was basically to make sure the children had a blast and their parents could enjoy their time as well.

04/2016 - 02/2017 Server Outback

My responsibilities consisted of greeting and seating guest as well as ensuring they enjoy their time in the facility. I was also responsible for setting up potato bar and brewing all of the coffees and teas for the entire restaurant. I was responsible for cleaning up my section as well as closing up the restaurant.

03/2017 - 02/2019 Server/cocktail Waitress The Village Tavern

As a server as take care of my guest needs. As a cocktail waitress I take care of the entire bar area. I am to bring drinks timely and accordingly as well as their food. From time to time I would also expo the line. I have occasionally washed dishes, meal prepped, restocked and hosted. My responsibilities also consisted of closing down the restaurant to prepare for the next shift. And I have also been selected to represent the company at company dinners.

Education History

07/2020 Centennial High School Clinical Psychology,
High School

Certifications & Honors

11/2018 Highest Sales In Wine The Village Tavern
07/2018 Most Guest Compliments The Village Tavern
01/2019 V.I.P. The Village Tavern

Buffet Service Test

Multiple Choice:

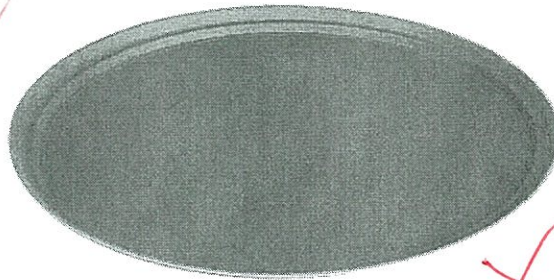
8/10

1. The first thing a client is going to notice about you is:
A. How much you went through to get there
B. How far you had to park
C. What you look like when you report for duty
D. How Punctual you are
E. A&B only
F. C&D only
G. All of the above
2. BEO stands for:
A. Banquet Efficiency Order
B. Better Events Organization
C. Banquet Event Order
D. Best Ever Odor
E. None of the above
3. Once your chaffing dish is set up, the next step is to add what to the pan:
A. The food
B. Hot Water
C. Cold Water
D. Jelly from the Sterno can
E. None of the above
4. Which is an acceptable way to lite a sterno can?
A. With matches
B. With a regular cigarrete lighter
C. With a long-neck lighter
D. All of the above
E. None of the above

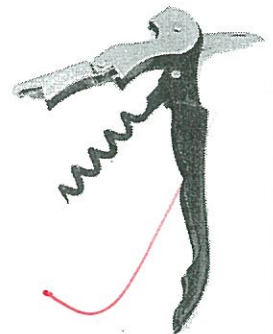
Name that item:



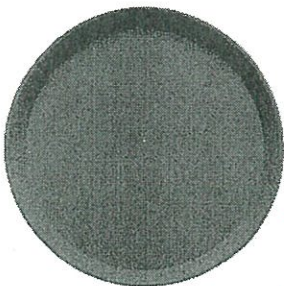
~~Sterno~~ Sterno Can



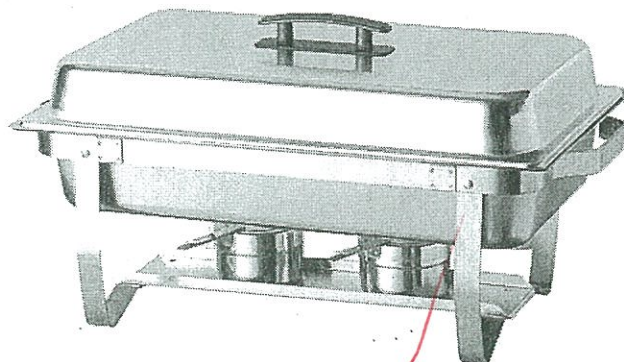
Platter



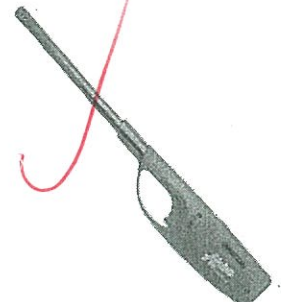
Wine Key



tray



Chaffer



lighter

Britanie O'Bryan

Cashier Test

Score 17 / 15

- B 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- A 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- D 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- C 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- C 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- 7% 6) What is the current sales tax rate in your city 7% ?
- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- B 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- B 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50