

# Interview Note Sheet

## Applicant Information

Name: <u>Desire Cheffen</u>	Interviewer: <u>Anthony W.</u>
Date: <u>4/25/19</u>	Rate of Pay: <u>\$11</u>
Position(s) Applied for: <u>Server/ Prep.</u>	Referred by: _____

## Test Scores

Seeking:					
Full-Time					
Part-Time					
Server	<u>29</u>	/35	%	Bartender	/35
Prep Cook		/15	%	Barista	/15
Grill Cook		/40	%	Cashier	/15
Dishwasher		/10	%	Housekeeping	/16

## Relevant Experience & Summary of Strengths

Wendys- Prep Total of \_\_\_\_\_ in Food Service/Hospitality  
Cooking Food.  
Currently in Manager Training.

Worked TRUS before it closed.

P.O.S. Experience: Y N details: \_\_\_\_\_

## Transportation

Car

Public Transit

Carpool ( Rider / Driver )

## Regions Available to work:

Kansas City, KS      Overland Park, Kansas      Kansas City, MO      Independence, MO

All

## Certifications (if any)

TiPS

Serv-Safe

LEAD

Other

None

Will Submit

## Availability

Open

AM only

PM only

Weekdays only

Weekends only

Details:

## Uniforms Owned:

<u>Bistro</u>	Black Bistro	Tuxedo	1/2 Tuxedo	Black Vest	Long Black Tie
Chef Coat	Chef Pants	Knives	Black Pants	Non-Slip Shoes	Bow Tie
Other: _____					

Would you recommend this applicant for Acrobat Academy?

Convention Candidate?

Other Languages Spoken:

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outsourcing  
Your Hospitality Staffing Professionals

## Employment Application

Acrobat Outsourcing is an equal opportunity employer dedicated to non-discrimination in all employment practices. Acrobat Outsourcing selects the best qualified individual for the job based on job-related qualifications regardless of race, age (40+), color, religion, gender, national origin, ancestry, marital status, sexual orientation, disability or any other status protected by applicable law.

### PLEASE PRINT

Full Name Desire Jashawn Cheffen Date: April 25, 2018  
 Home Telephone (816) 749-8504 Other Telephone ( )  
 Present Address 3517 E 51st Kansas City MO 64130  
 Permanent Address, if different from present address:  
 Email Address Desirejashawn@gmail.com

### EMPLOYMENT DESIRED

Position applying for: Seynor Salary desired: 1000

Are you currently registered with any staffing and/or employment agencies? If so, please list

No

Are you applying for: Full-time work? Yes        No        Part-time work? Yes X No       

Temporary work, e.g., summer or holiday work? Yes        No        From:        To:       

How did you find out about our open position? (Please check fill in proper name of source):

Referral  Name of Referral        Newspaper  Job Fair  Agency  Company Website

Other Web Posting  Other Source

Could you work overtime, if necessary? Yes X No        If hired, on what date could you start working?       

Please keep in mind that schedules and shifts may vary depending on position and season. Additionally, the hours may vary from week to week, depending on the company needs. Please list only the times/days you're available to work below.

SPECIFY HOURS AVAILABLE DAILY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
AM	<u>11:00</u>	<u>3:30</u>	<u>3:30</u>				
PM	<u>7:00</u>	<u>close</u>	<u>close</u>		<u>3:30</u>		<u>11:00</u>

Do you have any vacations or extended leaves planned in the next 12 months? If so, please list dates:       

### PERSONAL INFORMATION

Have you ever applied to or worked for Acrobat Outsourcing before? Yes        No X If yes, when?       

Do you have friends or relatives working for Acrobat Outsourcing? Yes        No X If yes, please state name and relationship       

If hired, would you have a reliable means of transportation to and from work? Yes X No       

If hired, can you present evidence of your legal right to live and work in this country? Yes X No       

State age if you are under 18 18. If you are under 18, hire is subject to verification that you are of minimum legal age to work.

Are you able to perform the essential functions of the job for which you are applying? Yes X No

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OUTSOURCING

Your Hospitality Staffing Professionals

If no, describe the functions that cannot be performed. (Note: We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.)

Pursuant to any and all Fair Chance Ordinances, we will consider for employment qualified applicants with arrest and conviction records.

## EDUCATION & SKILLS

NAME OF SCHOOL	CITY & STATE	GRADE OR DEGREE COMPLETED	DID YOU GRADUATE?
De La Salle	Kansas City MO	12	YES
Do you have any special licenses, certificates or special training? If so please list under "Special".		YES	NO
Are you computer literate? If so, list software knowledge under "Special."		YES	NO
Are you proficient with Point of Sales Systems? If so please list which ones under "Special."		YES	NO
Do you have any other experience, training, qualifications or special skills, which you feel make you especially suited for work at Acrobat Outsourcing? If so, please list under "Special."		YES	NO
Special: Management, organizing, stocking			

## EMPLOYMENT HISTORY

List below all present and past employment starting with your most recent employer (last 10 years is sufficient). Account for unemployment periods of three months or more.

Are you currently employed? Yes  No  If so, may we contact your current employer? Yes  No

Name and Address of Employer 4140 Rain Bow Rd KCV (Wendy's)

Type of Business Inc Telephone No. (913) 432-7362 Supervisor's Name Tiffany

Your Position and Duties Sandwich making, cleaning, washing dishes

Dates of Employment: From July 10 To Currently

Reason for Leaving: Not leaving

Name and Address of Employer

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Name and Address of Employer \_\_\_\_\_

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Your Hospitality Staffing Professionals

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Name and Address of Employer \_\_\_\_\_

Type of Business \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_ Supervisor's Name \_\_\_\_\_

Your Position and Duties \_\_\_\_\_

Dates of Employment: From \_\_\_\_\_ To \_\_\_\_\_

Reason for Leaving: \_\_\_\_\_

Have you ever been fired from any previous place of employment? If so, please explain: \_\_\_\_\_

## MILITARY SERVICE

Have you obtained any special skills or abilities as the result of service in the military? Yes \_\_\_\_\_ No

## JOB RELATED REFERENCES

List below three persons not related to you who have knowledge of your work performance within the last three years.

Name: Sonja Marks Telephone No. (816) 542-6152

Address: 4315 College KCMO 64130

Occupation: Tech Relationship: Family friend Number of Years Acquainted: 6

Name: Tiffany Nelson Telephone No. (816) 977-6339

Address: N/A

Occupation: Wendy's Manager Relationship: Manager Number of Years Acquainted: 2

Name: \_\_\_\_\_ Telephone No. (\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_

Occupation: \_\_\_\_\_ Relationship: \_\_\_\_\_ Number of Years Acquainted: \_\_\_\_\_

**Please Read Carefully, Initial Each Paragraph and Sign Below**

I hereby certify that I have not knowingly withheld any information that might adversely affect my chances for employment and that the answers given by me are true and correct to the best of my knowledge. I further certify that I, the undersigned applicant, have personally completed this application. I understand that any omission or misstatement of material facts on this application or on any document used to secure employment shall be grounds for rejection of this application or for immediate discharge if I am employed, regardless of the time elapsed before discovery.

I hereby authorize Acrobat Outsourcing to thoroughly investigate my references, work record, education and other matters related to my suitability for employment and, further, authorize the references I have listed to disclose to the company any and all letters, reports and other information related to my work records, without giving me prior notice of such disclosure. In addition, I hereby release the company, my former employers and all other persons, corporations, partnerships and associations from any and all claims, demands or liabilities arising out of or in any way related to such investigation or disclosure.

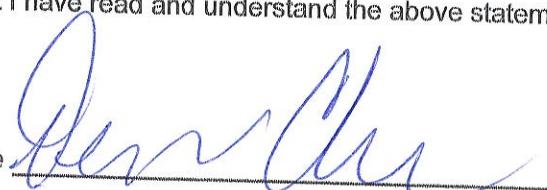
I hereby authorize Acrobat Outsourcing and its authorized representatives to solicit information regarding my background, which may include but not be limited to, information about my employment, education, and/or criminal history, which may be in the files of any federal, state, or local criminal justice and law enforcement agency and general public records history.

I understand that if selected for hire, it will be necessary for me to provide satisfactory evidence of my identity and legal authority to work in the United States, and that federal immigration laws require me to complete an I-9 form in this regard within three days of my hire date.

Acrobat Outsourcing is an at-will employer. I understand that nothing contained in the application, or conveyed during any interview, which may be granted or during my employment, if hired, is intended to create an employment contract between me and the company. In addition, I understand and agree that if I am employed, my employment is for no definite or determinable period and may be terminated at any time, with or without prior notice, with or without cause, at the option of either myself or the company, and that no promises or representations contrary to the foregoing are binding on the company unless made in writing and signed by me and the company's designated representative.

I hereby acknowledge that I have read and understand the above statements.

Applicant's Signature



Date

4/25/19

# Desire Cheffen

Kansas City, MO

desire573\_pph@indeedemail.com  
8167498504

Authorized to work in the US for any employer

## Work Experience

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### **Wendy's Crew Member**

Wendy's (Saren Restaurants, Inc.) - Mission, KS  
July 2018 to Present

1. Clean
2. Stock
3. Make sandwiches
4. Take orders
5. Take money
6. Organize

### **Cashier**

Leons Thriftway - Kansas City, MO  
January 2016 to August 2017

1. Stock
2. Clean
3. Cashier

## Education

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### **High school or equivalent**

Delasalle - Kansas City, MO  
August 2016 to May 2018

**Servers Test**

**Multiple Choice**

B

1) Food is served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

A

2) Drinks are served on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

C

3) Food and drinks are removed on what side with what hand?

- a) On the left side with the left hand
- b) On the left side with the right hand
- c) On the right side with the left hand
- d) On the right side with the right hand

A

4) What part of a glass should you handle at all times?

- a) The stem
- b) The widest part of the glass
- c) The top

A

5) When you are setting a dining room how should you set up your tablecloths?

- a) Neatly and evenly across the tables
- b) The creases should all be going in the same directions
- c) The chairs should be centered and gently touching the table cloth
- d) All of the above

D

6) If you bring the wrong entrée to a guest what should you do?

- a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
- b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served
- c) Try to convince the guests to eat what you brought them
- d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**

D Scullery

A. Metal buffet device used to keep food warm by heating it over warmed water

A Queen Mary

B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)

B Chaffing Dish

C. Used to hold a large tray on the dining floor

C French Passing

D. Area for dirty dishware and glasses

G ~~B~~ Russian Service

E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored

F ~~B~~ Corkscrew

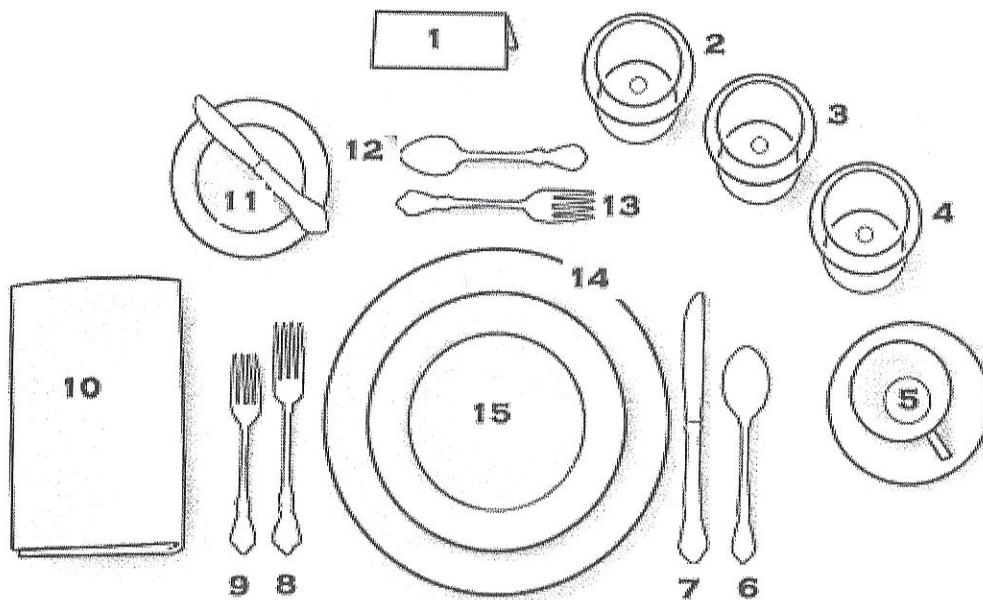
F. Used to open bottles of wine

E Tray Jack

G. Style of dining in which the courses come out one at a time

Name \_\_\_\_\_  
Score / 35

**Servers Test**



**Match the Number to the Correct Vocabulary**

- |           |                       |
|-----------|-----------------------|
| <u>10</u> | Napkin                |
| <u>11</u> | Bread Plate and Knife |
| <u>1</u>  | Name Place Card       |
| <u>6</u>  | Teaspoon              |
| <u>9</u>  | Dessert Fork          |
| <u>12</u> | Soup Spoon            |
| <u>15</u> | Salad Plate           |
| <u>2</u>  | Water Glass           |

- |           |                              |
|-----------|------------------------------|
| <u>8</u>  | Dinner Fork                  |
| <u>5</u>  | Tea or Coffee Cup and Saucer |
| <u>7</u>  | Dinner Knife                 |
| <u>3</u>  | Wine Glass (Red)             |
| <u>13</u> | Salad Fork                   |
| <u>14</u> | Service Plate                |
| <u>4</u>  | Wine Glass (White)           |

**Fill in the Blank**

1. The utensils are placed 12 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? ✓
3. Synchronized service is when: elegant style use small gourmet
4. What is generally indicated on the name placard other than the name? list name or table number
5. The Protein on a plate is typically served at what hour on the clock? 6
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?  
let the kitchen know