

Buffet Service Test

0/10

Multiple Choice:

1. The first thing a client is going to notice about you is:
☒ A. How much you went through to get there
☐ B. How far you had to park
☐ C. What you look like when you report for duty
☐ D. How Punctual you are
☐ E. A&B only
☐ F. C&D only
☐ G. All of the above
2. BEO stands for:
☐ A. Banquet Efficiency Order
☐ B. Better Events Organization
☐ C. Banquet Event Order
☒ D. Best Ever Odor
☐ E. None of the above
3. Once your chaffing dish is set up, the next step is to add what to the pan:
☐ A. The food
☐ B. Hot Water
☒ C. Cold Water
☐ D. Jelly from the Sterno can
☐ E. None of the above
4. Which is an acceptable way to lite a sterno can?
☐ A. With matches
☐ B. With a regular cigarrrete lighter
☒ C. With a long-neck lighter
☒ D. All of the above
☐ E. None of the above

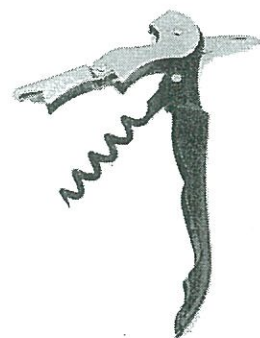
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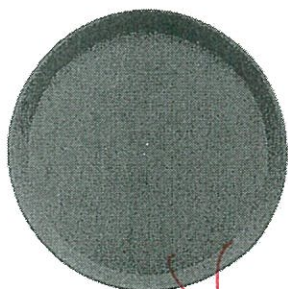
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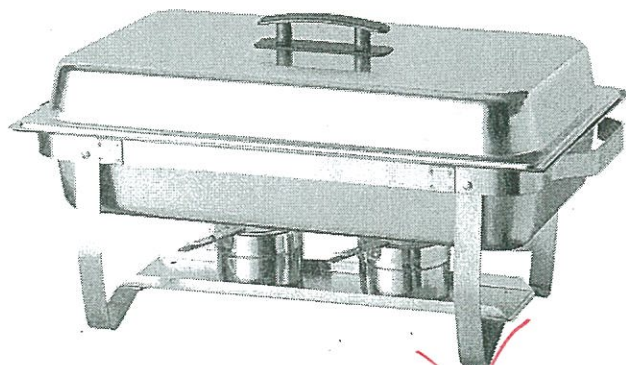
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Name: Sheneka Willis

Score 3/14

Housekeeping Test

3/14

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.

a) Floors	Daily/ <u>Weekly</u> X
b) Toilets and latrines	Daily/ <u>Weekly</u> X
c) Carpets in guest rooms	Daily/ <u>Weekly</u> ✓
d) Carpets in offices	Daily/ <u>Weekly</u> ✓
e) Soiled linen	Daily/ <u>Weekly</u> X
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Clean up
10. What do you do if you find Lost and Found items in a guest rooms?

Clean up
11. Describe the difference between a disinfectant and a cleaning solution?

Clean up