

Timothy Morris

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Objective:

To obtain a position in customer service in order to utilize the skills I have obtained through previous training experience as well as to use my skills obtained from Business Administration degree.

Skills:

- Hard Working
- Able to focus on the task at hand
- Highly Motivated to accomplish assigned tasks
- Having good communication and people skills
- Dependable and Reliable

Work Experience:

Kroger, Houston, TX

May 2019-Present

Cashier

- Scan customer's items in a timely and efficient manner
- Answer customer's complaints/questions in a timely and efficient manner
- Give great customer service

Walmart, Houston, TX

October 2018-April 2019

Self Checkout Host/Cashier

- Help customers find a certain product on the register
- Get customers in and out of the self check lines in a speedy and effective manner
- Scan customer's items effectively
- Give great customer service

Food Town, Houston, TX

May 2018-October 2018

Produce Clerk/Cashier

- Rotate items in a timely manner
- Unload produce products in a timely manner
- Scan customer's items in a timely manner
- Give great customer service

Safeway Corporation (Randalls), Houston, TX

April 2015-March 2018

Checker

- Scan customer's items
- Go backs in a timely manner
- Answer customer's questions
- Provide excellent customer service

Education:

Long Beach City College- Long Beach, CA

AA in Business Administration GPA 3.02

May 2012

Artesia High School- Lakewood, CA

June 2008



Cashier Test

Score / 10

A

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

D

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

C

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

A

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

C

6) What is the current sales tax rate in your city 8.25%?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

B

8) A customer buys two shirts for \$10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50