

# Johnathan Hemmans

Woodbridge, NJ 07095

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## Education

**Middlesex County College** – Edison, NJ

A.A.S. Social Sciences

Expected Graduation: Dec 2019

Overall GPA: 3.47

## Work Experience

**Dave & Buster's** – Woodbridge, NJ

January 2018 – Present.

*Server*

- Ensure the highest level of customer service.
- Use extensive menu and bar knowledge to assist guest in food and drink selection while utilizing opportunities to upsell.
- Use MICROS computer system to input orders.
- Prepare individual closing paperwork by reconciling credit card slips, cash payments, and coupons.
- Responsibility of opening and closing the store.

**Wegmans Food Markets, Inc.** – Woodbridge, NJ

November 2014 – July 2017

*Cashier*

- Ensured that each customer received outstanding service by providing a friendly environment.
- Maintained an awareness of all promotions, and advertisements.
- Communicated customers' requests to management.
- Maintained orderly appearance of cash rack and supplies stocked.

**Vivint, Inc.** – Alexandria, VA

Jan 2016 – September 2016

*Sales Representative*

- Generated new home security account sales through cold calling, door to door, and referral generation.
- Determined customer requirements and needs in order to recommend specific products and solutions.
- Participated fully in training sessions, meetings, skill building and professional development classes.

## Activities and Honors

**Middlesex County College** *Dean's List*

Spring 2018

**Our Way to H.O.P.E: Great Falls 5k Race** *Volunteer*

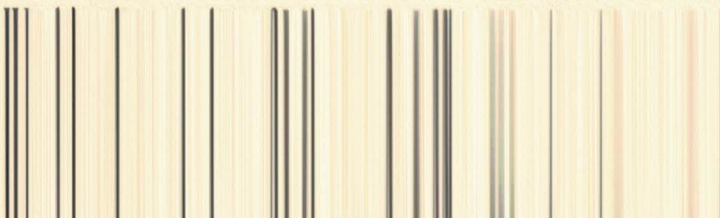
September 2017

**Delta Sigma Iota Fraternity, Incorporated** *Strongest New Member*

Spring 2017

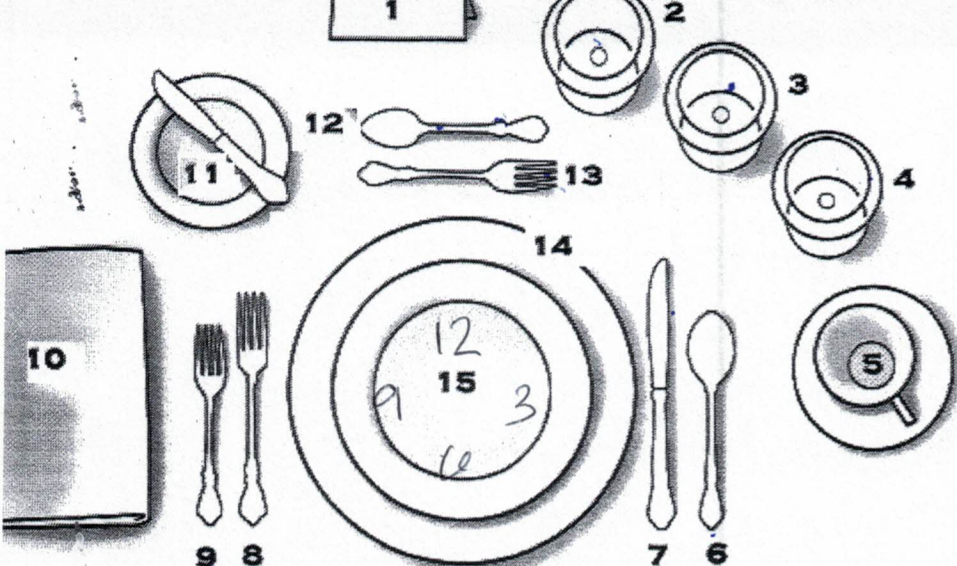
## Skills

- Computer Operating Systems– Proficient in Microsoft Windows and Apple OS X





Score / 35



**Match the Number to the Correct Vocabulary**

- 8 Dinner Fork
- 5 Tea or Coffee Cup and Saucer
- 7 Dinner Knife
- 2 Wine Glass (Red)
- 9 Salad Fork
- 14 Service Plate
- 4 ~~x~~ Wine Glass (White)

- 10 Napkin
- 11 Bread Plate and Knife
- 1 Name Place Card
- 6 ~~x~~ Teaspoon
- 13 Dessert Fork
- 12 ~~x~~ Soup Spoon
- 15 Salad Plate
- 3 ~~x~~ Water Glass

**Fill in the Blank**

1. The utensils are placed 1 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? milk, creamer, sugar
- ~~x~~ 3. Synchronized service is when: All meals served at once by servers
4. What is generally indicated on the name placard other than the name? table number, # of guests
5. The Protein on a plate is typically served at what hour on the clock? 6
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? show food allergy menu, and notify managers and cooks.