

Housekeeping Test

- During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - e) All of the above
- Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - e) All of the above
- True or False: You do not need to use a separate cloth for cleaning bathrooms.
- True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture. true
- Should the following be cleaned daily or weekly? Circle one.

a) Floors	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
c) Carpets in guest rooms	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
e) Soiled linen	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
- The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - c) Sweeping, mopping and dusting
 - d) Wet mopping
- What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it up immediately
 - d) Not sure
- The proper procedure for cleaning spills of blood and other body fluids is:
 - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
- What do you do if you encounter with bed bugs in a guest room?
I tell my supervisor and they send maintenance
- What do you do if you find Lost and Found items in a guest rooms?
I give it to my supervisor
- Describe the difference between a disinfectant and a cleaning solution?
The first one for blood or vomiting
but another one for normal cleaning

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EDUCATION

- tourism and hospitality degree in Iraq

SKILLS

- Bilingual : English and Arabic
- Can understand laundry orders that is in written in Spanish
- Experience with customer service
- Over 25 years of experience in hotels
- A hard worker, fast, and don't like to waste time without being productive

WORK EXPERIENCE

Residence Inn by Marriott San Diego Central

Houseman/ laundry: Nov 2014- May 2019

- Supply all the carts with linen, sheets and towels
- Pick up the trash and dirty linen from carts
- Stay at night to prepare carts and fill them for the next day
- Foldering
- Provide excellent service to make customers satisfied
- Deliver customer's requests to the rooms
- Clean laundry machines

Comment: I been in the US for 5 years only, but I have a excellent experience in working in hotels from my past experience of over 25 years that I worked in Iraq in the top hotels in bagdad.