

Acrobat

outsourcing

Your Hospitality Staffing Professionals
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Jacqueline Pelaez

Email: jeffersonwind.4777@gmail

Phone number: 424 310 7816700 310-981-6776

Working Experience:

Company Name: Dog Groomers

Dates of Employment: 8-2018 - 11-11-2018

Job Responsibility:

- wash
- cut
- style Dogs Hair
-

Company Name: Country Villa Terrace

Dates of Employment: 3 - 2018 - July 2018

Job Responsibility:

- ASSIST pt. with dressing
- ASSISTING pt with ~~Food~~ / Eating
- ASSIST pt. with walking
-

Company Name: Home Care Assistance

Dates of Employment: JAN 2018 - MARCH -2018

Job Responsibility:

- ASSISTING pt's with DRESSING
- prepare pt's Meals
- Assist in the Eating
- Running Errands

Skills

-
-
-
-

Multiple Choice

1) Food is served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

2) Drinks are served on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

3) Food and drinks are removed on what side with what hand?
 a) On the left side with the left hand
 b) On the left side with the right hand
 c) On the right side with the left hand
 d) On the right side with the right hand

4) What part of a glass should you handle at all times?
 a) The stem
 b) The widest part of the glass
 c) The top

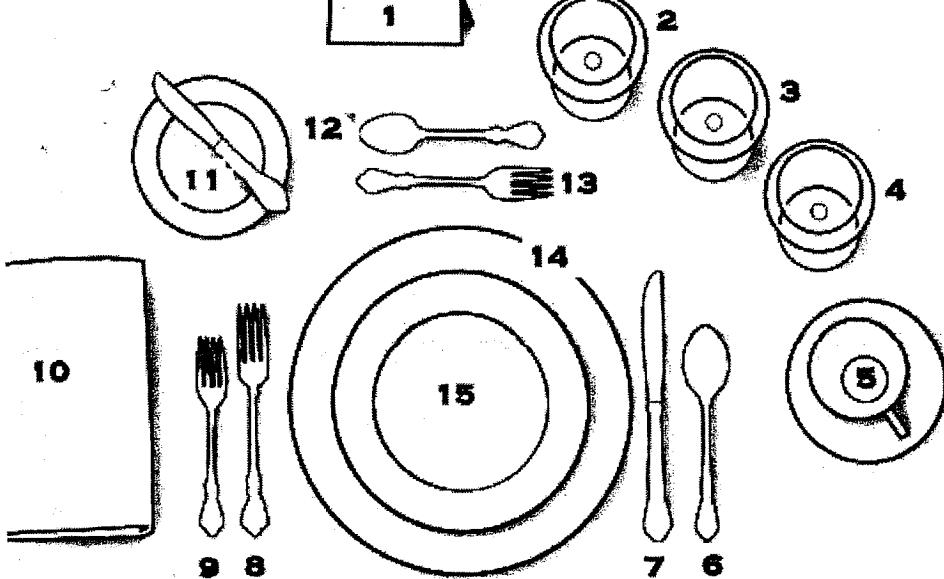
5) When you are setting a dining room how should you set up your tablecloths?
 a) Neatly and evenly across the tables
 b) The creases should all be going in the same directions
 c) The chairs should be centered and gently touching the table cloth
 d) All of the above

6) If you bring the wrong entrée to a guest what should you do?
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
 b) Inform the guests that you will bring the correct entrée once everyone else in the dinning room is served
 c) Try to convince the guests to eat what you brought them
 d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

74%

Match the Correct Vocabulary

<input checked="" type="checkbox"/> 1) Scullery	A. Metal buffet device used to keep food warm by heating it over warmed water
<input checked="" type="checkbox"/> 2) Queen Mary	B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron)
<input checked="" type="checkbox"/> 3) Chaffing Dish	C. Used to hold a large tray on the dining floor
<input checked="" type="checkbox"/> 4) French Passing	D. Area for dirty dishware and glasses
<input checked="" type="checkbox"/> 5) Russian Service	E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored
<input checked="" type="checkbox"/> 6) Corkscrew	F. Used to open bottles of wine
<input checked="" type="checkbox"/> 7) Tray Jack	G. Style of dining in which the courses come out one at a time



Score / 35

Match the Number to the Correct Vocabulary

⑨	Dinner Fork
⑮	Tea or Coffee Cup and Saucer
⑪	Dinner Knife
⑫	Wine Glass (Red)
⑯	Salad Fork
⑭	Service Plate
⑬	Wine Glass (White)

⑩	Napkin
⑪	Bread Plate and Knife
⑯	Name Place Card
⑫	Teaspoon
⑬	Dessert Fork
⑭	Soup Spoon
⑮	Salad Plate
⑯	Water Glass

Fill in the Blank

1. The utensils are placed 14 inch (es) from the edge of the table.
2. Coffee and Tea service should be accompanied by what extras? Sugar - Cream.
3. Synchronized service is when: all meals are in order served at the same time.
4. What is generally indicated on the name placard other than the name? Table #.
5. The Protein on a plate is typically served at what hour on the clock? 3 o'clock 6pm.
6. If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately? Mark it on the order sheet.

Jacqueline Beloe

Dishwasher Test

1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common used cloth

90%

2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chafing dishes)
- d) Harsh chemicals
- e) All of the above

6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

