

Ashlee Rhodes

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Summary

Bartender who recently relocated to the Roseville area with upwards of 7 years experience in a nightclub/restaurant setting. Customer oriented professional who has profound communication skills and is driven to provide guests with exceptional service and genuine hospitality. Efficient in maintaining the beverage bar and service area in a sanitized, neat and orderly condition.

Skills & Abilities

- Excels at completing guests orders and fulfilling their needs in a fast paced, high volume bar/restaurant setting.
- Extensive hands on experience in food/ beverage
- Skilled in maintaining inventory of bar
- Excellent organization skills and works well under pressure
- Punctual, team player, dedicated and supportive of co-workers
- Efficient at maintaining an orderly and clean work space
- Proficient in handling cash, debit and credit transactions
- Excels at upselling

Experience

BARTENDER | SINO | FEBRURAR 2017 – MARCH 2019

Quickly mixed a variety of simple and complex cocktails in a fast paced night club/lounge environment for the bar top as well as the service well. Provided great customer service while managing numerous drink and food orders. Worked as a cohesive unit with fellow bartenders and barbacks to ensure the highest quality of customer satisfaction. Accurately balanced a cash drawer at all times. Strictly abided by all state liquor regulations regarding intoxicated persons and minors.

BARTENDER | ROSIE MCCANN'S | APRIL 2016 – APRIL 2018

Ensured customer satisfaction while maintaining quality and consistency in a high volume environment. Maintained a balanced cash drawer at the beginning and end of every shift. Followed closing cleaning procedures every night worked. Ordered and delivered guests food in a timely manner. Maintained a relationship with many of the "regulars" that came in to the bar to eat and or drink.

BARTENDER | GARDEN CITY/CASINO MATRIX | JANUARY 2012 – APRIL 2016

Promptly served all food courses and alcoholic beverages to guests. Set up special events and private parties. Clean and stock glassware, assist with beverage service and transport dishes to the kitchen. Operate cash register and process customer cash and credit card payments. Quickly remove debris accumulated at the bar to consistently maintain a clean service area. Slice and pitted fruit and filled ice bins with crushed or cubed ice. Provide fast, friendly, professional service to all casino guests and beverage servers.

BARTENDER/COCKTAIL SERVER | EVENT ACES | 2010-2013

Provided prompt, efficient, friendly, and quality service at all times. Accurately balanced cash register at all times. Quickly mixed a variety of simple and complex cocktails. Accurately and quickly calculated checks and made change. Operated credit card machines correctly and quickly. Greeted newly seated guests in a friendly and timely manner. Maintained a positive working relationship with fellow staff and management.

Education**ACADEMY FOR SALON PROFESIONALS REDKEN | GRADUATED MAY 2010**

- Received cosmetology license August 2010

WEST VALLEY COLLEGE | 2006-2008

- General Studies

ST. FRANCIS HIGH SCHOOL | AUGUST 2002 – MAY 2006

- General studies

References

- Available upon request