

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors Daily/ Weekly
 - b) Toilets and latrines Daily/ Weekly
 - c) Carpets in guest rooms Daily/ Weekly
 - d) Carpets in offices Daily/ Weekly
 - e) Soiled linen Daily/ Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?
>Contact Supervisor and shut the room down immediately.
10. What do you do if you find Lost and Found items in a guest rooms?
Call Security or Supervisor and bag and tag it.
11. Describe the difference between a disinfectant and a cleaning solution?
Cleaning You are using a liquid to clean it. Disinfectant You are spraying or wiping it down like lysol.

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Your Hospitality Staffing Professionals

First and Last Name: Laurel Barnett
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Working Experience:

Company Name: WalMart
Dates of Employment: 5-11-12

Job Responsibility:

- Ring up the customers
- Keep area clean
- Stay ready and aware
-

Company Name: Choctaw Casino Resort
Dates of Employment: 8-17-16

Job Responsibility:

- Keep all rooms up to standard.
- Keep guest happy
-
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Company Name: _____
Dates of Employment: _____

Job Responsibility:

-
-
-
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Skills

-
-

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