

Angel Robinson
San Francisco, CA
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OBJECTIVE

Seeking to use my customer service experiences in the mental health field

WORK EXPERIENCE

Cashier McDonald's - San Francisco, CA

March 2017 to November 2017

- Greet customers as they arrive at the counter or drive-thru window
- Ascertain that all online orders are quickly and accurately processed
- Relay orders to the kitchen area and assist in preparing them
- Clean and maintain the counter area and workstations

Assistant Manager KFC/TB - Daly City, CA

May 2014 to August 2016

- Assist manager in creating employee schedules
- Oversee the general cleanliness and sanitization of restaurant
- Maintain inventory of supplies and equipment
- Handle POS balancing by counting cash at the end of each shift

Cashier Dollar Tree - Daly City, CA

July 2013 to December 2013

- Greet customers as they arrive through the door
- Ring up purchases, handling returns and answering the phone
- Clean and stock store inventory
- Listen to and proactively respond to customer's complaints

Customer Service Representative Chevy's Fresh Mex - Foster City, CA January 2005 to October 2012

- Greet and escort customers to their tables
- Take accurate food and drink orders, using POS ordering software
- Communicate order details to kitchen staff
- follow all relevant health department regulations

EDUCATION

High school Diploma, San Mateo High School - San Mateo, CA

College Courses, College of San Mateo - San Mateo, CA