

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
  - a) When handling disinfectant solutions
  - b) When cleaning guest rooms
  - c) When handling soiled linen
  - d) When handling or disposing of waste
  - e) All of the above
2. Which of the following should be cleaned daily?
  - a) Chairs, lamps, and tables
  - b) Tabletops, bed, and handrails
  - c) Grab bars, light, tops of doors and counters
  - d) Floors, sinks, toilets, and latrines
  - e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.

- a) Floors  Daily/Weekly
- b) Toilets and latrines  Daily/Weekly
- c) Carpets in guest rooms  Daily/Weekly
- d) Carpets in offices  Daily/Weekly
- e) Soiled linen  Daily/Weekly

6. The best way to clean the floors:
  - a) Scrubbing
  - b) Dry sweeping and dusting
  - c) Sweeping, mopping and dusting
  - d) Wet mopping

7. What should do if you spill liquids or see a liquid spill?
  - a) Leave it for someone else to clean- up
  - b) Wait until the end of your shift to clean it
  - c) Flag the spill and clean it up immediately
  - d) Not sure

8. The proper procedure for cleaning spills of blood and other body fluids is:
  - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - b) Find the janitor on- duty and ask him to clean it up
  - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?

*Report it immediately*

10. What do you do if you find Lost and Found items in a guest rooms?

*Return it to the Front Desk or Security*

11. Describe the difference between a disinfectant and a cleaning solution?

*Disinfectant: is use to disinfectant bathroom and mopping the bathroom floor and wiping down germs or bacteria and also.*

*Cleaning Solution: remove hard waters stains, clean trash cans and*

*Wkd ✓*  
*4/26/19*  
*11 a*

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**Experience**

**Housekeeper Attendant/ Braves**

First Step Staffing

June, 2015 —

Clean the Women's Restrooms

Monitor the tissue and paper towels

Sweep and mop the floors in the Restrooms.

**Lobby/Public Safety Attendant**

Embassy Suites

August, 2018 — May, 2019 (9 months)

Greetings Guests

Monitoring the Restrooms

Vacuuming the Entrance

Wiping down the Glass Doors

Monitoring the pool area make sure the pool towels stay stocked.

**Education**

**Booker T Washington**

n/a

**Certificates and Licenses**

**Driver's License**