

Name: Derica Metcalf

Score /14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - ☒ e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - ☒ e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. ☒ True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors ☒ Daily / ☐ Weekly
 - b) Toilets and latrines ☒ Daily / ☐ Weekly
 - c) Carpets in guest rooms ☒ Daily / ☐ Weekly
 - d) Carpets in offices ☒ Daily / ☐ Weekly
 - e) Soiled linen ☒ Daily / ☐ Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Immediately notified Housekeeper supervisor and follow procedure
10. What do you do if you find Lost and Found items in a guest rooms?

Tag it with room number list items take the Tag bag to lost and Found
11. Describe the difference between a disinfectant and a cleaning solution?

Cleaning Solution is for bathroom and disinfectant is for room cleaning



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First and Last Name: Debra Metcalf
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Working Experience:

Company Name: Premier Learning Academy
Dates of Employment: 04/19 - 06/19
Job Responsibility: Substitute teacher

- - nurture teach learn
- - grow
- - play
- - learn

Company Name: Red Roof Inn
Dates of Employment: 02/18 - 08/18
Job Responsibility:

- - front desk
- - customer service rep
- - accommodate customer

Company Name: Courtyard Marriott
Dates of Employment: 10/16 - 04/17
Job Responsibility:

- - maintain quality of room
- - dust
- - use of proper solution
- - meet accommodation of a room

Skills

- - Business and call center I
- - Janitorial
- - Warehouse pick & pack

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