



**Cashier Test**

**Score 15 / 15**

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

A

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

B

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 0.825?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

$$\begin{array}{r}
 1.25 \\
 0.90 \\
 + 0.79 \\
 \hline
 2.94
 \end{array}$$

B

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

$$\begin{array}{r}
 21.00 \\
 + 14.50 \\
 \hline
 35.50
 \end{array}$$

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

$$\begin{array}{r}
 4.25 \\
 + 3.75 \\
 \hline
 8.00
 \end{array}$$

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

$$\begin{array}{r}
 3.75 \\
 + 3.75 \\
 \hline
 7.50
 \end{array}
 \begin{array}{r}
 1.25 \\
 + 1.25 \\
 \hline
 2.50
 \end{array}
 \begin{array}{r}
 2.50 \\
 + 2.50 \\
 \hline
 5.00
 \end{array}
 \begin{array}{r}
 3.25 \\
 + 3.25 \\
 \hline
 6.50
 \end{array}
 \begin{array}{r}
 100
 \end{array}$$

$$14 + 5 = 19 + 2.50 = 21.50$$

# Knoveratte Warren

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Converse, Texas

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## SUMMARY

Committed to staying current with the latest teaching theories and trends, as well as behavioral studies. Strong subject areas include high school mathematics and music.

Passionate about making the high school experience a positive one for all students. Works to improve school climate so that all students can learn course materials, as well as the social skills they need to thrive in all aspects of their lives.

Strong communication skills and the dedication to helping students to do their best. Believes strongly in creating a stimulating learning environment in which students can develop to their full potential.

Strong communication skills and the dedication to helping others to do their best

## EXPERIENCE

### TaskUS

**6660 First Park Ten Blvd, San Antonio, TX 78213**

Currently employed from December 2018 to Current  
Provided base level IT support to company personnel.

Reviewed political cases for technical and troubleshooting accuracy. h high demand, high volume workloads.

Troubleshoot hardware issues and worked with service providers to facilitate repairs.

Completed voluntary client relations training to learn ways to enhance customer satisfaction and improve productivity.

Maintained relationships of both internal and external clients.

Submitted requests to the proper department to prevent re-occurring issues and recommend improvements in the process and procedure.

### VMC

**3300 Sidney Brooks, San Antonio, TX 78235**

**(210) 338-7596**

Currently employed from August 2016 to March 2018

Provided base level IT support to company personnel.

Resolved customer complaints and concerns with strong verbal and negotiation skills.

Displayed courtesy and strong interpersonal skills with all customer interactions.  
Assisted customers with technical issues via live chat and telephone.

Maintained a calm, professional demeanor when faced wit

Reviewed support cases for technical and troubleshooting accuracy. h high demand, high volume workloads.

Troubleshoot hardware issues and worked with service providers to facilitate repairs.

### Best Western Plus Sunset Suites-Riverwalk

**11003 E Commerce Street, San Antonio, TX 78205**

**(210) 223-5261**

Employed from Dec. 2015 to May 2017

Greeted all guests in a courteous and professional manner, and issued room keys.

Delivered requested items to guests' rooms.

Referred guests to local restaurants and recommended attractions in the area.

Swept and damp-mopped private stairways and hallways.

Stocked toilet tissue and paper towels, as well as other restroom supplies.

Maintained hotel locker rooms, lounges and back of house areas.

## EDUCATION

**Texas A&M University-San Antonio**  
One University Way, San Antonio, TX 78224  
Major: Education – 4<sup>th</sup>-8th

**Grad Year: 2019**

Degree: N/A.

3.16 GPA

## San Antonio College

1300 San Pedro Ave, San Antonio, TX 78212  
Major: Mathematics

**Grad Year: 2015**

Degree: Associates of Liberal Arts

Member of National Society of Leadership and Success.

3.46 GPA

Trainee through Junior Achievement. Accomplished 21 training hours.

## SKILLS

- Kind and empathetic
- Critical thinker
- Positive and encouraging
- Fast learner
- Excellent time management
- Calm under pressure